



**U.S. Citizenship and Immigration Services**

# USCIS Office Closings

Tuesday, August 29, 2017

[Español](#)

[Current information about Hurricane Harvey from DHS](#)

If any USCIS office changed its hours of operation for the date written above then we will list them here. For more information or assistance, please contact your local office or call the National Customer Service Center at 800-375-5283 (TDD for the deaf and hard of hearing: 800-767-1833). **If the office where you have an appointment is closed, then read about [rescheduling](#).**

Office	Status
USCIS Field Office in Houston, Texas	Closed through September 4, 2017
USCIS Asylum Office in Houston, Texas	Closed through September 4, 2017
USCIS Application Support Centers in Houston, Texas	Closed through September 4, 2017

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## Rescheduling Appointments at Field Offices, International Offices and Application Support Centers

The following charts provide guidance on rescheduling when your field office, application support center (ASC) or other office has schedule changes. You should also check for more specific information about your office’s or ASC’s rescheduling policy by searching for your specific [field office](#).

If inclement weather hinders your ability to appear at a USCIS office for an interview or appointment when that office is open, we may consider rescheduling your interview or appointment if you can show that your failure to appear was weather-related.

### Field Offices, International Offices and Other Offices

If you	Then
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Are scheduled for an interview or biometric services appointment and the USCIS office you have been scheduled for is closed	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed	You must reschedule a new appointment on your own as soon as possible.

### Application Support Centers

If your ASC	Then we	Note
Opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage	We will not automatically reschedule your appointment.	<p>To reschedule your appointment, please make a copy of your appointment notice for your records, then mail the original to:</p> <p>Biometrics Processing Unit (BPU) Alexandria ASC 8850 Richmond Hwy, Suite 100 Alexandria, VA 22309-1586.</p> <p>Once we receive your request, we will mail a new ASC appointment notice to you.</p> <p>If you have questions or concerns, call the National Customer Service Center at 800-375-5283 (TDD for the deaf and hard of hearing: 800-767-1833).</p>
Closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage	We will automatically reschedule your appointment.	<p>We will mail a new ASC appointment notice to you. If you do not receive an appointment notice within 3 weeks, contact the National Customer Service Center at 800-375-5283 (TDD for the deaf and hard of hearing: 800-767-1833).</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, please note that the ASC may not be able to process you due to high case volumes, you may experience long wait times, or you may have to return on another date and time.</p>

Last Reviewed/Updated: 08/28/2017