

# Mexican Consular Network

## **Documentation**

- Streamlined processes to obtain Mexican passports and *Matrícula Consular*.
- Schedule appointments with MEXITEL call center (1 877 639 4835).
- Emergency passports can be issued on a case by case basis.
- Mexican parents can register the births of their US born biological children at the Consulates<sup>1</sup>.
- With the recent implementation of a shared data base among all Mexican states' civil registries, Consulates of Mexico are able to issue certified copies of birth certificates for Mexican nationals who were born in Mexico.
- With a recent reform of Mexican Foreign Service Law's Regulations, consular offices may now issue civil registry documents to all Mexicans living outside the country if they were not registered in Mexico in a timely manner.

## **Consular Protection and Assistance**

Consular protection and assistance cover a wide array of issues, from conveying reliable information to individuals, consultations and personalized assistance. Consulates are also part of local rapid response networks. Some of the services include:

- Immigration screenings.
- "Know Your Rights" presentations.
- Periodical visits to detention centers and prisons to interview Mexican nationals.

## **Returning to Mexico**

- Mexico has simplified the requirements to enroll into the educational system at all levels, for Mexicans who decide to return (No need of apostilles, easier processes to gain recognition for periods of education abroad).
- Mexicans who decide to return to Mexico voluntarily or were repatriated, are able to ship their household goods and working tools to Mexico.

## **Wellbeing and integration**

- *Ventanillas de Salud* (VDS). Culturally sensitive health information, counseling, screenings and referrals.
- *Ventanillas de Asesoría Financiera* (VAF). Financial education presentations and individual counseling.

## **Mobile Services**

- Consulates have become increasingly mobile. Mexico has developed two models to serve Mexican nationals wherever they may live: "*Consulados sobre ruedas*"<sup>2</sup> and weekend "*Consulados móviles*".

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<sup>1</sup> Some of the requirements include: 1) Proof of Mexican nationality of the Mexican parent; 2) Parent's IDs; 3) US birth certificate; 4) Make an appointment.

<sup>2</sup> Available in Atlanta, Chicago, Dallas, Fresno, Houston, Los Angeles, Little Rock, New York, Raleigh, San Bernardino, Washington, DC (DMV).

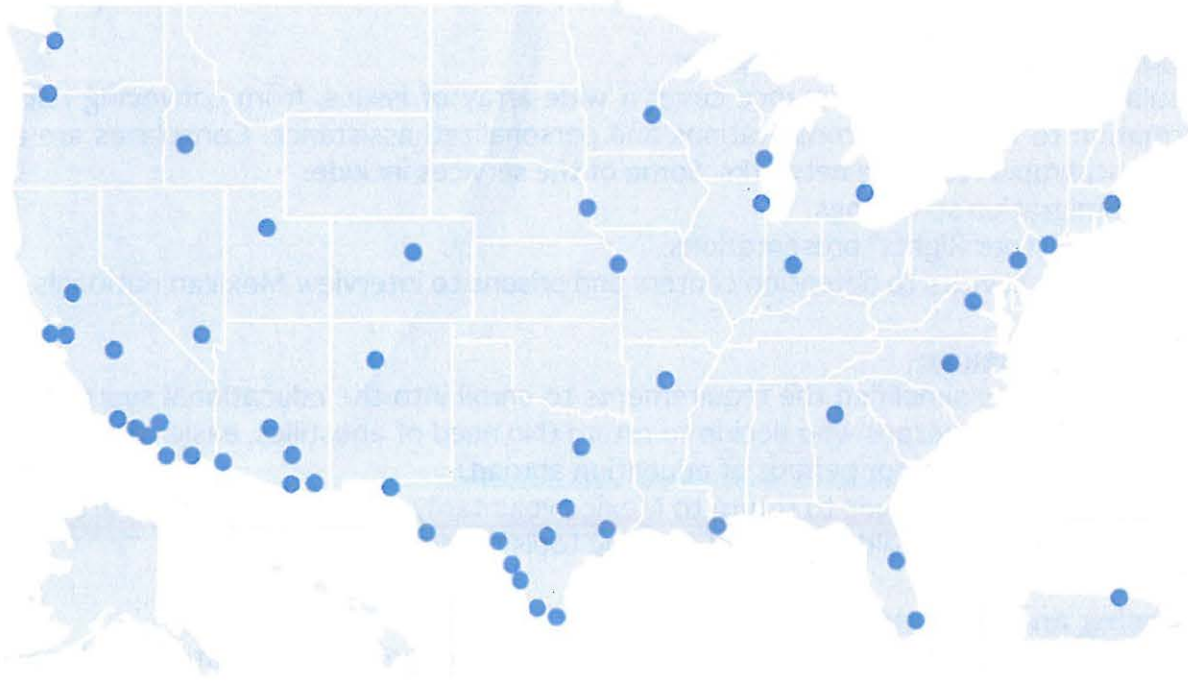
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## New Technologies

- *Centro de Información y Asistencia a Mexicanos (CIAM)* – 24/7 Call center at 1 855 INFO 395 (1 855 463 6395). The CIAM call center also provides general information on consular services and referrals to consulates.
- *MiConsulmex* – Free consular services app available on Apple Store and Google Play. 9 sections with information in plain language, constantly updated.

## Consular footprint

Fifty Mexican consulates in the United States. A large and sophisticated network to provide services to 34 million Mexicans.



Map of the United States showing the locations of 51 Mexican consulates.

1. Washington, DC,
2. Albuquerque, NM
3. Atlanta, GA
4. Austin, TA
5. Boise, ID
6. Boston, MA
7. Brownsville, TX
8. Calexico, CA
9. Chicago, IL
10. Dallas, TX
11. Del Rio, TX
12. Denver, CO
13. Detroit, MI
14. Douglas, AZ
15. Eagle Pass, TX
16. El Paso, TX
17. Fresno, CA
18. Laredo, TX
19. Las Vegas, NV
20. Little Rock, AR
21. Los Angeles, CA
22. McAllen, TX
23. Miami, FL
24. Houston, TX
25. Indianapolis, IN
26. Kansas City, MO
27. Milwaukee, WI
28. Nogales, AZ
29. Nueva Orleans, LA
30. Nueva York, NY
31. Omaha, NE
32. Orlando, FL
33. Oxnard, CA
34. Philadelphia, PA
35. Phoenix, AZ
36. Portland, OR
37. Presidio, TX
38. Raleigh, NC
39. Sacramento, CA
40. Saint Paul, MN
41. Salt Lake City, UT
42. San Antonio, TX
43. San Bernardino, CA
44. San Diego, CA
45. San Francisco, CA
46. San Jose, CA
47. San Juan, PR
48. Santa Ana, CA
49. Seattle, WA
50. Tucson, AZ
51. Yuma, AZ