Workload Transfer from National Benefits Center to Service Centers

USCIS recently began transferring some casework from the National Benefits Center to the Nebraska, Texas and California Service Centers to balance overall operational workload. The affected casework includes the following form:

- I-130, Petition for Alien Relative, filed by U.S. citizens for their eligible immediate relative (spouse, child, or parent).

Effect on Customers

If your case was transferred, USCIS will send you a notice listing the transfer date and where your case will be processed. Your original receipt number will not change and this will not further delay the processing of your case.

How to Track the Status of Your Case

We have recently updated the USCIS website at www.uscis.gov with processing times for Form I-130 cases filed by U.S. citizens for their eligible immediate relatives. Please check the processing times for your petition before inquiring about your case. Please also note that, if your case is transferred to another USCIS office, you should refer to the processing times for the office that has received your case.

You can check the status of your case at www.uscis.gov by entering your receipt number in the "Check Status" field. Additionally, you can sign up to receive automatic case status updates by email as your case is processed. If you have not received a decision on your case within the published processing time, you may submit an inquiry using e-Request or contact the National Customer Service Center (NCSC) at 1-800-375-5283. For TDD hearing impaired assistance, please call 1-800-767-1833. When making any case status inquiries, you should reference your original receipt number and indicate that your case was transferred to a new location.

If you have filed a Form I-130 and you receive a request for evidence or any other type of communication from USCIS, please read the notice carefully to ensure that you respond to the same service center that sent you the notice.

If you move while your case is pending, you can change your address on the USCIS website or contact the NCSC so that USCIS can notify you of any further action on your case. It is important that you notify USCIS of any change of address as soon as possible after moving.

AILA InfoNet Doc. No. 13102146. (Posted 10/21/13)

Last updated:10/21/2013

Plug-ins

AILA InfoNet Doc. No. 13102146. (Posted 10/21/13)