From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]

Sent: Monday, October 28, 2013 11:20 AM

To:

Subject: USCIS Idea Community: New Campaign on National Stakeholder Engagements

Dear Stakeholder,

Earlier this summer, U.S. Citizenship and Immigration Services (USCIS) announced a new initiative to use an online collaborative tool called the USCIS Idea Community to ask for your ideas and opinions on our self-help customer service tools. We would like to thank everyone who participated in the USCIS Idea Community and shared their thoughts.

Our next series of USCIS Idea Community campaigns will focus on the various USCIS outreach efforts and engagement opportunities. **Starting October 28 and active through November 8**, you can visit the USCIS Idea Community to participate in discussions about our national stakeholder engagements.

We welcome your thoughts on the following:

- Are you familiar with our national stakeholder teleconferences or webinars?
- Have you participated in any of our engagements?
- Which method for outreach do you prefer (teleconference, webinar, in-person, social media such as Google Hangouts)?
- How can we improve our engagements to better serve you?

Please share your thoughts with us! We encourage you to become a part of the <u>USCIS Idea Community</u>.

If you have any questions, please email us at public.engagement@uscis.dhs.gov.

We'll see you online in the USCIS Idea Community!



Please do not reply to this message. Contact us at <u>Public.Engagement@uscis.dhs.gov</u> or <u>USCIS-IGAOutreach@uscis.dhs.gov</u> with any questions.

To learn more about the Public Engagement Division, visit us online at uscis.gov/outreach.