



U.S. Citizenship and Immigration Services

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Freedom of Information and Privacy Act (FOIA)

USCIS Office Closings

Friday, October 16, 2015

Español

If the office where you have an appointment is closed, then read about [rescheduling](#).

The Saipan, Application Support Center is closed due to a tropical storm.

*****ALERT: District 3 - New York Queens Field Office and Jackson Avenue ASC – Temporarily Closed*****

****Effective immediately, the [Queens Field Office](#) and [Jackson Avenue Application Support Center](#) located at 27-35 Jackson Avenue will be closed until further notice due to facilities related issues. All operations will be transferred to 26 Federal Plaza, Room 8-100, New York, NY 10278.****

The following chart provides guidance on rescheduling your office or applicant support center (ASC) is closed. You should also check for more specific information about an office's rescheduling policy. Please use the [Field Offices](#) area of the website to find an individual office.

Customers are reminded that if inclement weather hinders their ability to appear at a USCIS office for an interview or appointment when that office is open, USCIS may exercise discretion to reschedule the appearance if the customers can show that their failure to appear was weather-related.

For more information or assistance, please contact your local office or call the National Customer Service Center at 1-800-375-5283.

Subscribe to get notifications of office closings:

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More Information

- [If You Feel Sick, Please Consider Canceling and Rescheduling Your USCIS Appointment](#)
- [National Customer Service Center](#)
- [Make an Appointment \(Infopass\)](#)
- [Asylum Offices](#)
- [Application Support Centers](#)
- [Immigrant Medal of Honor Recipients with USCIS Facilities Named After Them](#)

Field Office and International Office Closures

If You	Then
Have an appointment for an interview or biometrics and the USCIS office you have been scheduled for is closed,	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed	We recommend you reschedule a new appointment on your own as soon as possible.

ASC Closures

AILA Doc. No. 15010846af. (Posted 10/16/15)

If an ASC	Then We	Note
Opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage	Will not automatically reschedule affected applicants (if not already processed) to a future appointment date	Due to high processing volumes, we will process walk-ins on a case-by-case basis. You may experience long wait times.
Closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage	Will automatically reschedule affected applicants (if not already processed) to a future appointment date	Due to high processing volumes, please visit an ASC as scheduled. We will process walk-ins on a case-by-case basis. You may experience long wait times.
Has closed until further notice and the reopen date is not known	Will reschedule affected applicants (if not already processed) to the nearest ASC (based on ZIP code) to a future appointment date	We will continue to reschedule affected applicants to the nearest open ASC until we have a confirmed reopening date.

Last Reviewed/Updated: 10/16/2015



U.S. Citizenship and Immigration Services



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VERIFICATION

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 myE-Verify
 SAVE

POLICIES

USCIS Freedom of Information Act and Privacy Act
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GOVERNMENT

Passports
 Visa Bulletin
 U.S. Department of Homeland Security
 U.S. Customs & Border Protection
 U.S. Immigration & Customs Enforcement
 White House
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 USA.gov

National Customer Service Center
 1-800-375-5283

TDD for the Deaf and Hard of Hearing
 1-800-767-1833

