



# U.S. Citizenship and Immigration Services

## USCIS Office Closings

Monday, February 1, 2016

Español

### If the office where you have an appointment is closed, then read about rescheduling.

Omaha Field Office and Application Support will be closed Tuesday, February 2, 2016, due to impending snow storm.

Des Moines Field Office and Application Support Center will be closed Tuesday, February 2, 2016, due to impending snow storm.

Street closures will be in effect in San Francisco until Feb. 12, 2016 as part of the hosting of Super Bowl 50. All customers visiting our USCIS Field Office are encouraged to take public transportation and to leave their cars at home. Visitors should plan ahead and allow for additional travel time to arrive on time for scheduled appointments. See the San Francisco Field Office page for more information.

### Office Closures

The following chart provides guidance on rescheduling your office or application support center (ASC) is closed. You should also check for more specific information about an office's rescheduling policy. Please use the Field Offices area of the website to find an individual office.

Customers are reminded that if inclement weather hinders their ability to appear at a USCIS office for an interview or appointment when that office is open, USCIS may exercise discretion to reschedule the appearance if the customers can show that their failure to appear was weather-related.

For more information or assistance, please contact your local office or call the National Customer Service Center at 1-800-375-5283.

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### Rescheduling Appointments at Field Offices and International Offices

If You	Then
Have an appointment for an interview or biometrics and the USCIS office you have been scheduled for is closed,	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed	We recommend you reschedule a new appointment on your own as soon as possible.

### Rescheduling Appointments at Application Support Centers If an ASC

If an ASC	Then We	Note
Opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage	Will not automatically reschedule affected applicants (if not already processed) to a future appointment date	Due to high processing volumes, we will process walk-ins on a case-by-case basis. You may experience long wait times.
Closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage	Will automatically reschedule affected applicants (if not already processed) to a future appointment date	Due to high processing volumes, please visit an ASC as scheduled. We will process walk-ins on a case-by-case basis. You may experience long wait times.
Has closed until further notice and	Will reschedule affected applicants (if not	We will continue to reschedule affected applicants

the reopen date is not known

already processed) to the nearest ASC  
(based on ZIP code) to a future  
appointment date

to the nearest open ASC until we have a  
confirmed reopening date

Last Reviewed/Updated: 01/29/2016