



**U.S. Citizenship and  
Immigration Services**

## USCIS Office Closings

**This page was last updated on October 29, 2018.**

**Below, we list offices that are closed or have temporarily changed hours. This information can change quickly, so please check this page on the day of your appointment.**

For more information or assistance, please contact your local office or call us at 800-375-5283. For people who are deaf, hard of hearing or have a speech disability: TTY 800-767-1833.

### Field Offices

| Field Office       | Status |
|--------------------|--------|
| <b>All Offices</b> | Open   |

The following field support offices are now closed. Please contact the nearest field office for assistance.

| If you previously visited our field support office in: | Then please contact the field office in: |
|--|--|
| Fort Benning, Georgia                                  | Montgomery, Alabama                      |
| Fort Jackson, South Carolina                           | Greer, South Carolina                    |
| Fort Sill, Oklahoma                                    | Oklahoma City, Oklahoma                  |

Please also visit [uscis.gov/military](https://uscis.gov/military) for information and links to resources geared specifically for members of the military and their families.

### Application Support Centers

| Application Support Center | Status |
|----------------------------|--------|
| <b>All Offices</b>         | Open   |

### Asylum Offices

| Asylum Office | Status  |
|---------------|---|
| <b>Texas</b>  |   |
| Houston       | Closed November 2, 2018, beginning at 11:00 a.m., will resume operations on Monday, November 5, 2018. |

## International Offices

| International Office | Type of Office | Status             |
|----------------------|----------------|--------------------|
| Havana, Cuba         | Field Office   | Temporarily Closed |

**USCIS Moscow is currently open to the public by appointment only. However, starting on October 8, 2018, the office will be closed to the public and no appointments will be available. The office will reopen to the public on Monday, December 10, 2018, by appointment only.**

## Rescheduling Appointments at Field Offices, International Offices and Application Support Centers

The following charts provide guidance on rescheduling when your field office, application support center (ASC) or other office has schedule changes. You should also check for more specific information about your office's or ASC's rescheduling policy by searching for your specific [field office](#).

If inclement weather hinders your ability to appear at a USCIS office for an interview or appointment when that office is open, we may consider rescheduling your interview or appointment if you can show that your failure to appear was weather-related.

### Field Offices, International Offices and Other Offices

| If you   | Then   |
|--|--|
| Are scheduled for an interview and the USCIS office it is scheduled at is closed             | USCIS will automatically reschedule as soon as possible.               |
| Scheduled an InfoPass or other appointment and the USCIS office it is scheduled at is closed | You must reschedule a new appointment on your own as soon as possible. |

### Application Support Centers (ASC)

| If you  | Then   | Additional Information  |
|---|--|---|
| Are scheduled for a biometrics services appointment and your ASC opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage | You must reschedule a new appointment on your own as soon as possible. | To reschedule your appointment, please make a copy of your appointment notice for your records, then mail the original to:<br><br>Biometrics Processing Unit (BPU)<br>Alexandria ASC<br>8850 Richmond Hwy, Suite 100<br>Alexandria, VA 22309-1586.<br><br>Once we receive your request, we will review it and will mail a new ASC appointment notice to you if appropriate. |

| If you  | Then   | Additional Information  |
|---|--|---|
| <p>Are scheduled for a biometrics services appointment and the ASC you have been scheduled for closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage</p> | <p>USCIS will automatically reschedule as soon as possible.</p>              | <p>We will mail a new ASC appointment notice to you. If you do not receive an appointment notice within three weeks, contact us at 800-375-5283. For people with disabilities: (TTY) 800-767-1833.</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, please note that the ASC may not be able to process you due to high case volumes, you may experience long wait times, or you may have to return on another date and time.</p>   |
| <p>Need to reschedule your biometrics services appointment for good cause before your scheduled appointment date</p>  | <p>You must follow the instructions on the biometrics appointment notice</p> | <p>To reschedule your appointment, please make a copy of your appointment notice for your records, then mail the original to:</p> <p>Biometrics Processing Unit (BPU)<br/> Alexandria ASC<br/> 8850 Richmond Hwy, Suite 100<br/> Alexandria, VA 22309-1586.</p> <p>Once we receive your request, we will review it and will mail a new ASC appointment notice to you if appropriate.</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, please note that the ASC may not be able to process you due to high case volumes, you may experience long wait times, or you may have to return on another date and time.</p> |

**Appointments at the Honolulu ASC**

For biometric appointments scheduled at the Honolulu ASC, you may appear for your appointment on your scheduled date or as a walk-in before your scheduled date. Please note that if you come as a walk-in, you may experience long wait times or the ASC may not be able to process you due to high case volumes, in which case you will have to return on another date and time. If you cannot appear for your appointment by the scheduled date, follow the instructions on the appointment notice to reschedule your appointment.

Last Reviewed/Updated: 10/29/2018