



Service Impact

UPDATE 8/24/22: The FLAG system continues to experience intermittent issues when creating certain application forms, appendices, or other decision documents through Adobe PDF. While working diligently to resolve this issue, we recommend that stakeholders carefully review the Adobe PDF decision documents generated by the FLAG system for accuracy and completeness. Please contact the FLAG Technical Help Desk Team if any decision document appears incomplete or otherwise contains inaccuracies. Please include with your inquiry (1) the FLAG Case Number, (2) the type of decision document requiring correction, and (3) a copy of the decision document requiring correction. FLAG Technical Help Desk Team is available to provide assistance and, once addressed, a corrected decision document will automatically appear in the FLAG System User Account's cases table with other case documents. We will provide updates to this banner, as necessary, to keep stakeholders informed regarding resolution of this issue.

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