

**From:** EOIR, PAO (EOIR) [mailto:PAO.EOIR@usdoj.gov]  
**Sent:** Monday, April 14, 2014 11:41 AM  
**Subject:** Systems Outage at EOIR

EOIR is currently experiencing a systems outage involving several of our computer applications. Certain applications, including eRegistration and some systems used to access information, such as the telephonic case information system (1-800 phone number), are currently not available. We hope to have this situation resolved in the near future.