

December 30, 2010

MEMORANDUM FOR: Executive Directors, Field Operations  
Office of Field Operations

Directors, Field Operations  
Office of Field Operations

Director, Preclearance  
Operations

FROM: Executive Director /s/  
Admissibility and Passenger Programs

SUBJECT: Update to the USCIS decommissioning of ISRS and receiving  
access to PCQS Memorandum issued December 15, 2010

This memo is an update to the US Citizenship and Immigration Services (USCIS) decommissioning of Image Storage and Retrieval System (ISRS) and receiving Access to Person Centric Query Service (PCQS) memo distributed December 15, 2010. USCIS will decommission the ISRS on January 9, 2011. USCIS will replace ISRS with the Customer Profile Management System (CPMS), which is accessible through PCQS. PCQS is a USCIS system able to query legacy USCIS information, consolidate the findings, and present them in one response to the user.

In order to gain access to PCQS, CBP officers must fill out USCIS Form G872-ESB. USCIS has provided updated forms and instructions in order to attain access to PCQS. Detailed instructions on how to submit completed forms are attached in a muster and in the *Access Instructions for USCIS PCQS ESB* document. Completed access forms should be emailed to (b) (7)(E) in order to ensure that CBP officer access to information contained in the decommissioning ISRS is not lost.

If you need further information on this subject, please have your staff contact (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) Program Manager, at (b) (6), (b) (7)(C)

Attachments

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