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FEBRUARY 28, 2024 • WASHINGTON, DC • STATEMENT

ICE announces new online system for filing G-28

WASHINGTON — U.S. Immigration and Customs Enforcement (ICE) Enforcement and Removal Operations (ERO) announced today a new web-based paperless system for immigration attorneys and accredited representatives to provide information about their eligibility to act on behalf of noncitizens in ICE custody through secure online communications. [ERO eFile](#) is another step in the agency's commitment to modernizing the immigration system.

“

“ERO eFile is another step forward in making ICE ERO's interior immigration enforcement mission more efficient,” said ERO Executive Associate Director Daniel Bible. “We expect this new innovation to better facilitate immigration proceedings for the noncitizens on ERO's dockets. Modernization and automation of the immigration system allows us to focus our limited officer resources on national security and public safety.”

ERO eFile is a streamlined way for immigration attorneys and the Department of Justice's Executive Office for Immigration Review's (EOIR)-accredited representatives to submit the Form G-28, Notice of Entry of Appearance as Attorney or Accredited Representative, via a secure internet platform. ICE is committed to increasing its effectiveness and efficiency through process improvement initiatives like ERO eFile.

AILA Doc. No. 24051509. (Posted 5/15/24)

Today's announcement builds on efforts to modernize, streamline, and encourage compliance with immigration enforcement processes. In November, ICE launched the [ICE Portal](#), a public-facing website that centralizes communications between noncitizens and the federal government and allows for noncitizens to schedule appointments, update their addresses, and check immigration court hearing information in a consolidated location.

[ERO eFile](#) is available for filings on behalf of all detained noncitizens. Paper filing options will continue. Technical support is available 8 a.m. to 5 p.m. ET by emailing EROeFile.HelpDesk@ice.dhs.gov.

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[ICE provides update on G-28 eFile to stakeholders](#)

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Updated: 03/04/2024

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