



U.S. Customs and
Border Protection

JUL 12 2012

MEMORANDUM FOR: Directors, Field Operations
Office of Field Operations

Director, Preclearance
Operations

Director, Field Operations Academy
Office of Training and Development

(b) (6), (b) (7)(C)

FROM:

(b) (6), (b) (7)(C)

Executive Director
Admissibility and Operations

SUBJECT: Processing of Passengers with Religious, Cultural, or Privacy
Considerations

This memorandum is to inform your office of national policy when processing passengers with religious, cultural, or privacy considerations at air, land, and sea ports of entry. The guidance outlined in this memorandum should promote objective and consistent professionalism concerning the processing of travelers raising religious, cultural, or privacy concerns.

During processing, if a traveler requires special consideration due to religious, cultural, or privacy concerns, CBP officers and managers should endeavor to reasonably accommodate the traveler's request.

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If you have any further questions regarding this memorandum please contact (b) (6), (b) (7)(C),
Director, Traveler Entry Programs, at (b) (6), (b) (7)(C).

Attachment

Weekly Muster

Date: Immediate

Topic: Religious, cultural, or privacy concerns of travelers during primary inspection and biometric collection.

Headquarters POC: (b) (6), (b) (7)(C)

Office: Admissibility and Passenger Programs/Traveler Entry Programs

(b) (7)(E)

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