



## Secretary Napolitano Announces New Directives on Border Searches of Electronic Media



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Office of the Press Secretary  
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[CBP Border Search of Electronic Devices Containing Information](#)  
(PDF, 10 pages - 4.87 MB)

[ICE Border Searches of Electronic Media](#) (PDF, 10 pages - 453 KB)  
[Privacy Impact Assessment: Border Searches of Electronic Information](#)  
(PDF, 51 pages - 6 MB)

Department of Homeland Security (DHS) Secretary Janet Napolitano today announced new directives to enhance and clarify oversight for searches of computers and other electronic media at U.S. ports of entry—a critical step designed to bolster the Department’s efforts to combat transnational crime and terrorism while protecting privacy and civil liberties.

“Keeping Americans safe in an increasingly digital world depends on our ability to lawfully screen materials entering the United States,” said Secretary Napolitano. “The new directives announced today strike the balance between respecting the civil liberties and privacy of all travelers while ensuring DHS can take the lawful actions necessary to secure our borders.”

The new directives address the circumstances under which U.S. Customs and Border Protection (CBP) and U.S. Immigration and Customs Enforcement (ICE) can conduct border searches of electronic media—consistent with the Department’s Constitutional authority to search other sensitive non-electronic materials, such as briefcases, backpacks and notebooks, at U.S. borders.

The directives, available at [DHS.gov](http://DHS.gov), will enhance transparency, accountability and oversight of electronic media searches at U.S. ports of entry and includes new administrative procedures designed to reflect broad considerations of civil liberties and privacy protections—measures designed to ensure that officers and agents understand their responsibilities to protect individual private information and that individuals understand their rights.

Searches of electronic media, permitted by law and carried out at borders and ports of entry, are vital to detecting information that poses serious harm to the United States, including terrorist plans, or constitutes criminal activity—such as possession of child pornography and trademark or copyright infringement.

The DHS Privacy Office also released today a Privacy Impact Assessment, available at [www.dhs.gov/privacy](http://www.dhs.gov/privacy), in connection with the new directives to enhance public understanding of the authorities, policies, procedures and controls employed by DHS during border searches of electronic data to protect individuals’ privacy. The DHS Office for Civil Rights and Civil Liberties (CRCL) will also conduct a Civil Liberties Impact Assessment within 120 days.

In conjunction with the Privacy Office and CRCL, CBP will ensure training materials and procedures promote fair and consistent enforcement of the law relating to electronic media searches. CBP will also provide travelers subject to electronic device searches with clear and concise material informing them of the reasons for the search, how their data may be used and detailed information about their constitutional and statutory rights.

DHS conducts border searches of computers and other electronic media on a small percentage of international travelers seeking to enter the United States—searches often as basic as asking a traveler to turn on a device to ensure it is what it appears to be.

Between Oct. 1, 2008, and Aug. 11, 2009, CBP encountered more than 221 million travelers at U.S. ports of entry. Approximately 1,000 laptop searches were performed in these instances—of those, just 46 were in-depth.

The new directives will also allow DHS to develop automated, comprehensive data collection and analytic tools to facilitate accurate, thorough reporting on electronic media searched at the border, the outcomes of those searches and the nature of the data searched—further enhancing transparency and accountability.

# U.S. CUSTOMS AND BORDER PROTECTION

CBP DIRECTIVE NO. 3340-049

DATE: August 20, 2009

ORIGINATING OFFICE: FO:T0

SUPERSEDES:

REVIEW DATE: August 2012

## SUBJECT: BORDER SEARCH OF ELECTRONIC DEVICES CONTAINING INFORMATION

**1 PURPOSE.** To provide guidance and standard operating procedures for searching, reviewing, retaining, and sharing information contained in computers, disks, drives, tapes, mobile phones and other communication devices, cameras, music and other media players, and any other electronic or digital devices, encountered by U.S. Customs and Border Protection (CBP) at the border, both inbound and outbound, to ensure compliance with customs, immigration, and other laws that CBP is authorized to enforce.

These searches are part of CBP's long-standing practice and are essential to enforcing the law at the U.S. border. Searches of electronic devices help detect evidence relating to terrorism and other national security matters, human and bulk cash smuggling, contraband, and child pornography. They can also reveal information about financial and commercial crimes, such as those relating to copyright, trademark and export control violations. Finally, searches at the border are often integral to a determination of admissibility under the immigration laws.

## **2 POLICY.**

2.1 CBP will protect the rights of individuals against unreasonable search and seizure and ensure privacy protections while accomplishing its enforcement mission.

2.2 All CBP Officers, Border Patrol Agents, Air Interdiction Agents, Marine Interdiction Agents, and other employees authorized by law to perform searches at the border, the functional equivalent of the border (FEB), or the extended border shall adhere to the policy described in this Directive.

2.3 This Directive governs border search authority only. It does not limit CBP's authority to conduct other lawful searches at the border, e.g., pursuant to a warrant, consent, or incident to an arrest; it does not limit CBP's ability to record impressions relating to border encounters; it does not restrict the dissemination of information as required by applicable statutes and Executive Orders.

2.4 This Directive does not govern searches of shipments containing commercial quantities of electronic devices (e.g., a shipment of hundreds of laptop computers transiting from the factory to the distributor).

CBP Form 232C (04/03)

2.5 This Directive does not supersede *Restrictions on Importation of Seditious Matter*, Directive 2210-001A. Seditious materials encountered through a border search should continue to be handled pursuant to Directive 2210-001A or any successor thereto.

2.6 This Directive does not supersede *Processing Foreign Diplomatic and Consular Officials*, Directive 3340-032. Diplomatic and consular officials encountered at the border, the FEB, or extended border should continue to be processed pursuant to Directive 3340-032 or any successor thereto.

2.7 This Directive applies to searches performed by or at the request of CBP. With respect to searches performed by U.S. Immigration and Customs Enforcement (ICE), ICE Special Agents exercise concurrently-held border search authority that is covered by ICE's own policy and procedures. When CBP detains, seizes, or retains electronic devices, or copies of information therefrom, and turns such over to ICE for analysis and investigation (with appropriate documentation), ICE policy will apply once it is received by ICE.

### **3 DEFINITIONS.**

3.1 Officer. A Customs and Border Protection Officer, Border Patrol Agent, Air Interdiction Agent, Marine Interdiction Agent, Internal Affairs Agent, or any other official of CBP authorized to conduct border searches.

3.2 Electronic Device. Includes any devices that may contain information, such as computers, disks, drives, tapes, mobile phones and other communication devices, cameras, music and other media players, and any other electronic or digital devices.

3.3 Destruction. For electronic records, destruction is deleting, overwriting, or degaussing in compliance with CBP Information Systems Security Policies and Procedures Handbook, CIS HB 1400-05C.

3.4 Border Search of Information. Excludes actions taken to determine if a device functions (e.g., turning an electronic device on and off), or actions taken to determine if contraband is concealed within the device itself. The definition also excludes the review of information voluntarily provided by an individual in an electronic format (for example, when an individual voluntarily shows an e-ticket on an electronic device to an Officer).

**4 AUTHORITY/REFERENCES.** 8 U.S.C. 1225, 1357 and other pertinent provisions of the immigration laws and regulations; 19 U.S.C. 482, 507, 1461, 1496, 1581, 1582, 1595a(d), and other pertinent provisions of customs laws and regulations; 31 U.S.C. 5317 and other pertinent provisions relating to monetary instruments; 22 U.S.C. 401 and other laws relating to exports; Guidelines for Detention and Seizures of Pornographic Materials, Directive 4410-001B; Disclosure of Business Confidential Information to Third Parties, Directive 1450-015; Accountability and Control of Custody Receipt for Detained and Seized Property (CF6051), Directive 5240-005.

## **5 PROCEDURES.**

### **5.1 Border Searches.**

5.1.1 Border searches may be performed by an Officer or other individual authorized to perform or assist in such searches (e.g., under 19 U.S.C. 507).

5.1.2 In the course of a border search, with or without individualized suspicion, an Officer may examine electronic devices and may review and analyze the information encountered at the border, subject to the requirements and limitations provided herein and applicable law.

5.1.3 Searches of electronic devices will be documented in appropriate CBP systems of records and should be conducted in the presence of a supervisor. In circumstances where operational considerations prevent a supervisor from remaining present for the entire search, or where a supervisory presence is not practicable, the examining Officer shall, as soon as possible, notify the appropriate supervisor about the search and any results thereof.

5.1.4 Searches of electronic devices should be conducted in the presence of the individual whose information is being examined unless there are national security, law enforcement, or other operational considerations that make it inappropriate to permit the individual to remain present. Permitting an individual to be present in the room during a search does not necessarily mean that the individual will be permitted to witness the search itself. If permitting an individual to witness the search itself could reveal law enforcement techniques or potentially compromise other operational considerations, the individual will not be permitted to observe the search itself.

### **5.2 Review and Handling of Privileged or Other Sensitive Material.**

5.2.1 Officers may encounter materials that appear to be legal in nature, or an individual may assert that certain information is protected by attorney-client or attorney work product privilege. Legal materials are not necessarily exempt from a border search, but they may be subject to the following special handling procedures: If an Officer suspects that the content of such a material may constitute evidence of a crime or otherwise pertain to a determination within the jurisdiction of CBP, the Officer must seek advice from the CBP Associate/Assistant Chief Counsel before conducting a search of the material, and this consultation shall be noted in appropriate CBP systems of records. CBP counsel will coordinate with the U.S. Attorney's Office as appropriate.

5.2.2 Other possibly sensitive information, such as medical records and work-related information carried by journalists, shall be handled in accordance with any applicable federal law and CBP policy. Questions regarding the review of these materials shall be directed to the CBP Associate/Assistant Chief Counsel, and this consultation shall be noted in appropriate CBP systems of records.

5.2.3 Officers encountering business or commercial information in electronic devices shall treat such information as business confidential information and shall protect that information from unauthorized disclosure. Depending on the nature of the information presented, the Trade Secrets Act, the Privacy Act, and other laws, as well as CBP policies, may govern or restrict the handling of the information. Any questions regarding the handling of business or commercial information may be directed to the CBP Associate/Assistant Chief Counsel.

5.2.4 Information that is determined to be protected by law as privileged or sensitive will only be shared with federal agencies that have mechanisms in place to protect appropriately such information.

### **5.3 Detention and Review in Continuation of Border Search of Information**

#### **5.3.1 Detention and Review by CBP**

An Officer may detain electronic devices, or copies of information contained therein, for a brief, reasonable period of time to perform a thorough border search. The search may take place on-site or at an off-site location, and is to be completed as expeditiously as possible. Unless extenuating circumstances exist, the detention of devices ordinarily should not exceed five (5) days.

5.3.1.1 Approval of and Time Frames for Detention. Supervisory approval is required for detaining electronic devices, or copies of information contained therein, for continuation of a border search after an individual's departure from the port or other location of detention. Port Director, Patrol Agent in Charge, or other equivalent level manager approval is required to extend any such detention beyond five (5) days. Extensions of detentions exceeding fifteen (15) days must be approved by the Director Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or other equivalent manager, and may be approved and re-approved in increments of no more than seven (7) days. Approvals for detention and any extension thereof shall be noted in appropriate CBP systems of records.

5.3.1.2 Destruction. Except as noted in section 5.4 or elsewhere in this Directive, if after reviewing the information pursuant to the time frames discussed in section 5.3, there is not probable cause to seize it, any copies of the information must be destroyed, and any electronic device must be returned. Upon this determination that there is no value to the information copied from the device, the copy of the information is destroyed as expeditiously as possible, but no later than seven (7) days after such determination unless circumstances require additional time, which must be approved by a supervisor and documented in an appropriate CBP system of records and which must be no later than twenty one (21) days after such determination. The destruction shall be noted in appropriate CBP systems of records.

5.3.1.3 Notification of Border Search. When a border search of information is conducted on an electronic device, and when the fact of conducting this search can be disclosed to the individual transporting the device without hampering national security or

law enforcement or other operational considerations, the individual may be notified of the purpose and authority for these types of searches, how the individual may obtain more information on reporting concerns about their search, and how the individual may seek redress from the agency if he or she feels aggrieved by a search.

5.3.1.4 Custody Receipt. If CBP determines it is necessary to detain temporarily an electronic device to continue the search, the Officer detaining the device shall issue a completed Form 6051D to the individual prior to the individual's departure.

### 5.3.2 Assistance by Other Federal Agencies.

5.3.2.1 The use of other federal agency analytical resources outside of CBP and ICE, such as translation, decryption, and subject matter expertise, may be needed to assist CBP in reviewing the information contained in electronic devices or to determine the meaning, context, or value of information contained in electronic devices.

5.3.2.2 Technical Assistance – With or Without Reasonable Suspicion. Officers may sometimes have technical difficulties in conducting the search of electronic devices such that technical assistance is needed to continue the border search. Also, in some cases Officers may encounter information in electronic devices that requires technical assistance to determine the meaning of such information, such as, for example, information that is in a foreign language and/or encrypted (including information that is password protected or otherwise not readily reviewable). In such situations, Officers may transmit electronic devices or copies of information contained therein to seek technical assistance from other federal agencies. Officers may seek such assistance with or without individualized suspicion.

5.3.2.3 Subject Matter Assistance by Other Federal Agencies – With Reasonable Suspicion. In addition to encountering information in electronic devices that is in a foreign language, encrypted, or requires technical assistance, Officers may encounter information that requires referral to subject matter experts in other federal agencies to determine the meaning, context, or value of information contained therein as it relates to the laws enforced and administered by CBP. Therefore, Officers may transmit electronic devices or copies of information contained therein to other federal agencies for the purpose of obtaining subject matter assistance when they have reasonable suspicion of activities in violation of the laws enforced by CBP. While many factors may result in reasonable suspicion, the presence of an individual on a government-operated and government-vetted terrorist watch list will be sufficient to create reasonable suspicion of activities in violation of the laws enforced by CBP.

5.3.2.4 Approvals for seeking translation, decryption, and subject matter assistance. Requests for translation, decryption, and subject matter assistance require supervisory approval and shall be properly documented and recorded in CBP systems of records. If an electronic device is to be detained after the individual's departure, the Officer detaining the device shall execute a Form 6051D and provide a copy to the individual

prior to the individual's departure. All transfers of the custody of the electronic device will be recorded on the Form 6051D.

5.3.2.5 Electronic devices should be transmitted only when necessary to render the requested translation, decryption, or subject matter assistance. Otherwise, a copy of such information should be transmitted in lieu of the device in accord with this Directive.

5.3.2.6 When information from an electronic device is transmitted to another federal agency for translation, decryption, or subject matter assistance, the individual will be notified of this transmission unless CBP determines, in consultation with the receiving agency or other agency as appropriate, that notification would be contrary to national security or law enforcement or other operational interests. If CBP's transmittal seeks assistance regarding possible terrorism, or if the individual is on a government-operated and government-vetted terrorist watch list, the individual will not be notified of the transmittal or his or her presence on a watch list. When notification is made to the individual, the Officer will annotate the notification in CBP systems of records and on the Form 6051D.

### 5.3.3 Responses and Time for Assistance

5.3.3.1 Responses Required. Agencies receiving a request for assistance in conducting a border search are to provide such assistance as expeditiously as possible. Where subject matter assistance is requested, responses should include all appropriate findings, observations, and conclusions relating to the laws enforced by CBP.

5.3.3.2 Time for Assistance. Responses from assisting agencies are expected in an expeditious manner so that CBP may complete the border search in a reasonable period of time. Unless otherwise approved by the Director Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or equivalent level manager, responses from an assisting agency should be received within fifteen (15) days. If the assisting agency is unable to respond in that period of time, the Director Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or equivalent level manager may permit extensions in increments of seven (7) days.

5.3.3.3 Revocation of a Request for Assistance. If at any time a CBP supervisor involved in a request for assistance is not satisfied with the assistance being provided, the timeliness of assistance, or any other articulable reason, the request for assistance may be revoked, and the CBP supervisor may require the assisting agency to return to CBP all electronic devices that had been provided to the assisting agency, and any copies thereof, as expeditiously as possible, except as noted in 5.4.2.3. Any such revocation shall be documented in appropriate CBP systems of records. When CBP has revoked a request for assistance because of the lack of a timely response, CBP may initiate the request with another agency pursuant to the procedures outlined in this Directive.

5.3.3.4 Destruction. Except as noted in section 5.4.1 below or elsewhere in this Directive, if after reviewing information, probable cause to seize the information does not exist, CBP will retain no copies of the information.

## **5.4 Retention and Sharing of Information Found in Border Searches**

### 5.4.1 Retention and Sharing of Information Found in Border Searches

5.4.1.1 Retention with Probable Cause. Officers may seize and retain an electronic device, or copies of information from the device, when, based on a review of the electronic device encountered or on other facts and circumstances, they determine there is probable cause to believe that the device, or copy of the contents thereof, contains evidence of or is the fruit of a crime that CBP is authorized to enforce.

5.4.1.2 Retention of Information in CBP Privacy Act-Compliant Systems. Without probable cause to seize an electronic device or a copy of information contained therein, CBP may retain only information relating to immigration, customs, and other enforcement matters if such retention is consistent with the privacy and data protection standards of the system of records in which such information is retained. For example, information collected in the course of immigration processing for the purposes of present and future admissibility of an alien may be retained in the A-file, Central Index System, TECS, and/or ENFORCE or other systems as may be appropriate and consistent with the policies governing such systems.

5.4.1.3 Sharing Generally. Nothing in this Directive limits the authority of CBP to share copies of information contained in electronic devices (or portions thereof), which are retained in accordance with this Directive, with federal, state, local, and foreign law enforcement agencies to the extent consistent with applicable law and policy.

5.4.1.4 Sharing of Terrorism Information. Nothing in this Directive is intended to limit the sharing of terrorism-related information to the extent the sharing of such information is mandated by statute, Presidential Directive, or DHS policy. Consistent with 6 U.S.C. 122(d)(2) and other applicable law and policy, CBP, as a component of DHS, will promptly share any terrorism information encountered in the course of a border search with elements of the federal government responsible for analyzing terrorist threat information. In the case of such terrorism information sharing, the element receiving the information will be responsible for providing CBP with all appropriate findings, observations, and conclusions relating to the laws enforced by CBP. The receiving entity will be responsible for managing retention and disposition of information it receives in accordance with its own legal authorities and responsibilities.

5.4.1.5 Safeguarding Data During Storage and Transmission. CBP will appropriately safeguard information retained, copied, or seized under this Directive and during transmission to another federal agency. Appropriate safeguards include keeping materials in locked cabinets or rooms, documenting and tracking copies to ensure appropriate disposition, and other safeguards during transmission such as password



protection or physical protections. Any suspected loss or compromise of information that contains personal data retained, copied, or seized under this Directive must be immediately reported to the Port Director, Patrol Agent in Charge or equivalent level manager and the CBP Office of Internal Affairs.

5.4.1.6 Destruction. Except as noted in this section or elsewhere in this Directive, if after reviewing information, there exists no probable cause to seize the information, CBP will retain no copies of the information.

#### 5.4.2 Retention by Agencies Providing Translation, Decryption, or Subject Matter Assistance

5.4.2.1 During Assistance. All electronic devices, or copies of information contained therein, provided to an assisting federal agency may be retained by that agency for the period of time needed to provide the requested assistance to CBP or in accordance with section 5.4.2.3 below.

5.4.2.2 Return or Destruction. At the conclusion of the requested assistance, all information must be returned to CBP as expeditiously as possible, and the assisting agency must advise CBP in accordance with section 5.3.3 above. In addition, the assisting federal agency should destroy all copies of the information transferred to that agency unless section 5.4.2.3 below applies. In the event that any electronic devices are transmitted, they must not be destroyed; they are to be returned to CBP unless seized by the assisting agency based on probable cause or retained per 5.4.2.3.

5.4.2.3 Retention with Independent Authority. If an assisting federal agency elects to continue to retain or seize an electronic device or information contained therein, that agency shall assume responsibility for processing the retention or seizure. Copies may be retained by an assisting federal agency only if and to the extent that it has the independent legal authority to do so—for example, when the information relates to terrorism or national security and the assisting agency is authorized by law to receive and analyze such information. In such cases, the retaining agency should advise CBP of its decision to retain information under its own authority.

## 5.5 Reporting Requirements

5.5.1 The Officer performing the border search of information shall be responsible for completing all after-action reporting requirements. This responsibility includes ensuring the completion of all applicable documentation such as the Form 6051D when appropriate, and creation and/or updating records in CBP systems. Reports are to be created and updated in an accurate, thorough, and timely manner. Reports must include all information related to the search through the final disposition including supervisory approvals and extensions when appropriate.

5.5.2 In instances where an electronic device or copy of information contained therein is forwarded within CBP as noted in section 5.3.1, the receiving Officer is responsible for recording all information related to the search from the point of receipt forward through the final disposition.

5.5.3 Reporting requirements for this Directive are in addition to, and do not replace, any other applicable reporting requirements.

## **5.6 Management Requirements**

5.6.1 The duty supervisor shall ensure that the Officer completes a thorough inspection and that all notification, documentation, and reporting requirements are accomplished.

5.6.2 The appropriate CBP Second line supervisor shall approve and monitor the status of the detention of all electronic devices or copies of information contained therein.

5.6.3 The appropriate CBP Second line supervisor shall approve and monitor the status of the transfer of any electronic device or copies of information contained therein for translation, decryption, or subject matter assistance from another federal agency.

5.6.4 The Director, Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or equivalent level manager shall establish protocols to monitor the proper documentation and recording of searches conducted pursuant to this Directive and the detention, transfer, and final disposition of electronic devices or copies of information contained therein in order to ensure compliance with the procedures outlined in this Directive.

**6 MEASUREMENT.** CBP Headquarters will continue to develop and maintain appropriate mechanisms to ensure that statistics regarding border searches of electronic devices, and the results thereof, can be generated from CBP systems using data elements entered by Officers pursuant to this Directive.

**7 AUDIT.** CBP Management Inspection will develop and periodically administer an auditing mechanism to review whether border searches of electronic devices are being conducted in conformity with this Directive.

**8 NO PRIVATE RIGHT CREATED.** This Directive is an internal policy statement of U.S. Customs and Border Protection and does not create or confer any rights, privileges, or benefits on any person or party.

**9 DISCLOSURE.** This Directive may be shared with the public.

**10. SUPERSEDES.** Procedures for Border Search/Examination of Documents, Paper, and Electronic Information (July 5, 2007) and Policy Regarding Border Search of Information (July 16, 2008) to the extent they pertain to electronic devices.

  
Acting Commissioner  
U.S. Customs and Border Protection

**U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT**  
**ICE Policy System**

**DISTRIBUTION:** ICE  
**DIRECTIVE NO.:** 7-6.1  
**ISSUE DATE:** August 18, 2009  
**EFFECTIVE DATE:** August 18, 2009  
**REVIEW DATE:** August 18, 2012  
**SUPERSEDES:** See Section 3 Below.

**DIRECTIVE TITLE: BORDER SEARCHES OF ELECTRONIC DEVICES**

**1. PURPOSE and SCOPE.**

**1.1.** This Directive provides legal guidance and establishes policy and procedures within U.S. Immigration and Customs Enforcement (ICE) with regard to border search authority to search, detain, seize, retain, and share information contained in electronic devices possessed by individuals at the border, the functional equivalent of the border, and the extended border to ensure compliance with customs, immigration, and other laws enforced by ICE. This Directive applies to searches of electronic devices of all persons arriving in, departing from, or transiting through the United States, unless specified otherwise.

**1.2.** This Directive applies to border search authority only. Nothing in this Directive limits the authority of ICE Special Agents to act pursuant to other authorities such as a warrant, a search incident to arrest, or a routine inspection of an applicant for admission.

**2. AUTHORITIES/REFERENCES.** 8 U.S.C. § 1357 and other pertinent provisions of the immigration laws and regulations; 19 U.S.C. §§ 482, 507, 1461, 1496, 1581, 1582, 1589a, 1595a(d), and other pertinent provisions of customs laws and regulations; 31 U.S.C. § 5317 and other pertinent provisions relating to monetary instruments; 22 U.S.C. § 401 and other laws relating to exports; and the December 12, 2008, ICE Office of Investigations (OI) guidance entitled "Recordkeeping Procedures Regarding Detentions of Documents and Electronic Devices."

**3. SUPERSEDED/CANCELLED POLICY/SUMMARY OF CHANGES.** ICE Directive No. 7-6.0 entitled "Border Searches of Documents and Electronic Media" is hereby superseded as it relates to electronic devices. Additionally, all other issuances on this subject issued by ICE prior to the date of this Directive are hereby superseded as they relate to searches of electronic devices, with the exception of the March 5, 2007, OI guidance entitled "Field Guidance on Handling Detained or Seized Electronic Media from Persons of National Security Interest at Ports of Entry" and the December 12, 2008, OI guidance entitled "Recordkeeping Procedures Regarding Detentions of Documents and Electronic Media."

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Border Searches of Electronic Devices

4. **BACKGROUND.** ICE is responsible for ensuring compliance with customs, immigration, and other Federal laws at the border. To that end, Special Agents may review and analyze computers, disks, hard drives, and other electronic or digital storage devices. These searches are part of ICE's long-standing practice and are essential to enforcing the law at the United States border. Searches of electronic devices are a crucial tool for detecting information concerning terrorism, narcotics smuggling, and other national security matters; alien admissibility; contraband including child pornography; laundering monetary instruments; violations of copyright or trademark laws; and evidence of embargo violations or other import or export control laws.
5. **DEFINITIONS.** The following definitions are provided for the purposes of this Directive:
  - 5.1. **Assistance.** The use of third party analytic resources such as language processing, decryption, and subject matter expertise, to assist ICE in viewing the information contained in electronic devices or in determining the meaning, context, or value of information contained therein.
  - 5.2. **Electronic Devices.** Any item that may contain information, such as computers, disks, drives, tapes, mobile phones and other communication devices, cameras, music players, and any other electronic or digital devices.
6. **POLICY.**
  - 6.1. ICE Special Agents acting under border search authority may search, detain, seize, retain, and share electronic devices, or information contained therein, with or without individualized suspicion, consistent with the guidelines and applicable laws set forth herein. Assistance to complete a border search may be sought from other Federal agencies and non-Federal entities, on a case by case basis, as appropriate.
  - 6.2. When U.S. Customs and Border Protection (CBP) detains, seizes, or retains electronic devices, or copies of information therefrom, and turns such over to ICE for analysis and investigation (with appropriate documentation), ICE policy will apply once it is received by ICE.
  - 6.3. Nothing in this policy limits the authority of Special Agents to make written notes or reports or to document impressions relating to a border encounter in ICE's paper or electronic recordkeeping systems.
7. **RESPONSIBILITIES.**
  - 7.1. The Directors of OI, the Office of Professional Responsibility (OPR), and the Office of International Affairs (OIA) have oversight over the implementation of the provisions of this Directive.
  - 7.2. Special Agents in Charge (SACs) and Attachés are responsible for:

- 1) Implementing the provisions of this Directive and ensuring that Special Agents in their area of responsibility (AOR) receive a copy of this Directive and are familiar with its contents;
- 2) Ensuring that Special Agents in their AOR have completed any training programs relevant to border searches of electronic devices, including constitutional, privacy, civil rights, and civil liberties training related to such searches, as may be required by ICE Headquarters; and
- 3) Maintaining appropriate mechanisms for internal audit and review of compliance with the procedures outlined in this Directive. (See "Recordkeeping Procedures Regarding Detentions of Documents and Electronic Devices" memo dated December 12, 2008.)

**7.3.** Attachés are responsible for ensuring coordination with their host countries, as appropriate, before conducting any such border search outside of the United States.

**7.4.** When ICE receives electronic devices, or copies of information therefrom, from CBP for analysis and investigation, ICE Special Agents are responsible for advising CBP of the status of any such analysis within 10 calendar days, and periodically thereafter, so that CBP records may be updated as appropriate. For example, "search ongoing"; "completed with negative results"; "returned to traveler"; or "seized as evidence of a crime."

**7.5.** Special Agents are responsible for complying with the provisions of this Directive, knowing the limits of ICE authority, using this authority judiciously, and ensuring comprehension and completion of any training programs relevant to border searches of electronic devices as may be required by ICE.

## **8. PROCEDURES.**

### **8.1. Border Searches by ICE Special Agents.**

- 1) Authorization to Conduct Border Search. Border searches of electronic devices must be performed by an ICE Special Agent who meets the definition of "customs officer" under 19 U.S.C. § 1401(i), or another properly authorized officer with border search authority, such as a CBP Officer or Border Patrol Agent, persons cross designated by ICE as customs officers, and persons whose assistance to ICE is demanded under 19 U.S.C. § 507.
- 2) Knowledge and Presence of the Traveler. To the extent practicable, border searches should be conducted in the presence of, or with the knowledge of, the traveler. When not practicable due to law enforcement, national security, or other operational concerns, such circumstances are to be noted by the Special Agent in appropriate ICE systems. Permitting an individual to be present in the room during a search does not necessarily mean that the individual will be permitted to witness the search itself. If permitting an individual to witness the search itself could reveal law enforcement

techniques or potentially compromise other operational concerns, the individual will not be permitted to observe the search.

- 3) Consent Not Needed. At no point during a border search of electronic devices is it necessary to ask the traveler for consent to search.
- 4) Continuation of the Border Search. At any point during a border search, electronic devices, or copies of information therefrom, may be detained for further review either on-site at the place of detention or at an off-site location, including a location associated with a demand for assistance from an outside agency or entity (see Section 8.4).
- 5) Originals. In the event electronic devices are detained, the Special Agent should consider whether it is appropriate to copy the information therefrom and return the device. When appropriate, given the facts and circumstances of the matter, any such device should be returned to the traveler as soon as practicable. Consultation with the Office of the Chief Counsel is recommended when determining whether to retain a device in an administrative immigration proceeding. Devices will be returned to the traveler as expeditiously as possible at the conclusion of a negative border search.

## **8.2. Chain of Custody.**

- 1) Detentions of electronic devices. Whenever ICE detains electronic devices, or copies of information therefrom, the Special Agent will initiate the correct chain of custody form or other appropriate documentation.
- 2) Seizures of electronic devices for criminal purposes. Whenever ICE seizes electronic devices, or copies of information therefrom, the Special Agent is to enter the seizure into the appropriate ICE systems. Additionally, the seizing agent must complete the correct chain of custody form or other appropriate documentation.
- 3) Retention of electronic devices for administrative immigration purposes. Whenever ICE retains electronic devices, or copies of information therefrom, or portions thereof, for administrative immigration purposes pursuant to 8 U.S.C. § 1357, the Special Agent is to record such retention in appropriate ICE systems and is to include the location of the retained files, a summary thereof, and the purpose for retention.
- 4) Notice to traveler. Whenever ICE detains, seizes, or retains original electronic devices, the Special Agent is to provide the traveler with a copy of the applicable chain of custody form or other appropriate documentation.

## **8.3. Duration of Border Search.**

- 1) Special Agents are to complete the search of detained electronic devices, or copies of information therefrom, in a reasonable time given the facts and circumstances of the particular search. Searches are generally to be completed within 30 calendar days of

the date of detention, unless circumstances exist that warrant more time. Such circumstances must be documented in the appropriate ICE systems. Any detention exceeding 30 calendar days must be approved by a Group Supervisor or equivalent, and approved again every 15 calendar days thereafter, and the specific justification for additional time documented in the appropriate ICE systems.

- 2) Special Agents seeking assistance from other Federal agencies or non-Federal entities are responsible for ensuring that the results of the assistance are received in a reasonable time (see Section 8.4(5)).
- 3) In determining “reasonable time,” courts have reviewed the elapsed time between the detention and the completion of the border search, taking into account any additional facts and circumstances unique to the case. As such, ICE Special Agents are to document the progress of their searches, for devices and copies of information therefrom, and should consider the following factors:
  - a) The amount of information needing review;
  - b) Whether the traveler was deprived of his or her property and, if so, whether the traveler was given the option of continuing his or her journey with the understanding that ICE would return the property once its border search was complete or a copy could be made;
  - c) Whether assistance was sought and the type of such assistance;
  - d) Whether and when ICE followed up with the agency or entity providing assistance to ensure a timely review;
  - e) Whether the traveler has taken affirmative steps to prevent the search of his or her property in a timely fashion; and
  - f) Any unanticipated exigency that may arise.

#### **8.4. Assistance by Other Federal Agencies and Non-Federal Entities.**

- 1) Translation, Decryption, and Other Technical Assistance.
  - a) During a border search, Special Agents may encounter information in electronic devices that presents technical difficulties, is in a foreign language, and/or encrypted. To assist ICE in conducting a border search or in determining the meaning of such information, Special Agents may demand translation, decryption, and/or technical assistance from other Federal agencies or non-Federal entities.
  - b) Special Agents may demand such assistance absent individualized suspicion.
  - c) Special Agents shall document such demands in appropriate ICE systems.



2) Subject Matter Assistance.

- a) During a border search, Special Agents may encounter information in electronic devices that are not in a foreign language or encrypted, or that do not require other technical assistance, in accordance with Section 8.4(1), but that nevertheless requires referral to subject matter experts to determine whether the information is relevant to the laws enforced and administered by ICE. For the purpose of obtaining such subject matter expertise, Special Agents may create and transmit a copy of such information to other Federal agencies or non-Federal entities.
- b) Special Agents may demand such assistance when they have reasonable suspicion of activities in violation of the laws enforced by ICE.
- c) Special Agents shall document such demands in appropriate ICE systems.

3) Demand Letter. Unless otherwise governed by a Memorandum of Understanding or similar mechanism, each demand for assistance is to be in writing (e.g., letter or email), approved by a supervisor, and documented in the appropriate ICE systems. Demands are to detail the context of the search requested, ICE's legal parameters regarding the search, retention, and sharing of any information found during the assistance, and relevant timeframes, including those described in this Directive.

4) Originals. For the purpose of obtaining subject matter assistance, Special Agents may create and transmit copies of information to other Federal agencies or non-Federal entities. Original electronic devices should be transmitted only when necessary to render the demanded assistance.

5) Time for Assistance and Responses Required.

- a) Assistance is to be accomplished within a reasonable period of time in order to preserve the status of the electronic devices and the integrity of the border search.
- b) It is the responsibility of the Special Agent demanding the assistance to ensure timely responses from assisting agencies or entities and to act in accord with section 8.3 of this Directive. In addition, Special Agents shall:
  - i) Inform assisting agencies or entities that they are to provide results of assistance as expeditiously as possible;
  - ii) Ensure that assisting agencies and entities are aware that responses to ICE must include any findings, observations, and conclusions drawn from their review that may relate to the laws enforced by ICE;

- iii) Contact the assisting agency or entity to get a status report on the demand within the first 30 calendar days;
- iv) Remain in communication with the assisting agency or entity until results are received;
- v) Document all communications and actions in appropriate ICE systems; and
- vi) Consult with a supervisor to determine appropriate action if the timeliness of results is a concern. If a demand for assistance is revoked, the Special Agent is to ensure all electronic devices are returned to ICE as expeditiously as possible.

#### **8.5. Retention, Sharing, Safeguarding, And Destruction.**

##### **1) By ICE**

- a) Seizure and Retention with Probable Cause. When Special Agents determine there is probable cause of unlawful activity—based on a review of information in electronic devices or on other facts and circumstances—they may seize and retain the electronic device or copies of information therefrom, or relevant portions thereof, as authorized by law.
- b) Retention of Information in ICE Systems. To the extent authorized by law, ICE may retain information relevant to immigration, customs, and other law enforcement matters in ICE systems if such retention is consistent with the privacy and data protection policies of the system in which such information is retained. For example, information entered into TECS during the course of an investigation will be retained consistent with the policies governing TECS.
- c) Sharing. Copies of information from electronic devices, or portions thereof, which are retained in accordance with this section, may be shared by ICE with Federal, state, local, and foreign law enforcement agencies in accordance with applicable law and policy. Sharing must be in compliance with the Privacy Act and applicable ICE privacy policies, such as the ICE Search, Arrest, and Seizure System of Records Notice.
- d) Safeguarding Data During Storage and Transmission. ICE will appropriately safeguard information detained, copied, retained, or seized under this directive while in ICE custody and during transmission to an outside entity. Appropriate safeguards include keeping materials in locked cabinets or rooms, documenting and tracking originals and copies to ensure appropriate disposition, and appropriate safeguards during transmission such as encryption of electronic data or physical protections (e.g., locked containers). Any suspected loss or compromise of information that contains personal data detained, copied, or seized under this directive must be reported immediately to the ICE Service Desk.

- e) Destruction. Copies of information from electronic devices, or portions thereof, determined to be of no relevance to ICE will be destroyed in accordance with ICE policy governing the particular form of information. Such destruction must be accomplished by the responsible Special Agent within seven business days after conclusion of the border search unless circumstances require additional time, which must be approved by a supervisor and documented in appropriate ICE systems. All destructions must be accomplished no later than 21 calendar days after conclusion of the border search.

## 2) By Assisting Agencies

- a) Retention during Assistance. All electronic devices, whether originals or copies of information therefrom, provided to an assisting Federal agency may be retained by that agency for the period of time needed to provide the requested assistance to ICE.
- b) Return or Destruction. At the conclusion of the requested assistance, all electronic devices and data must be returned to ICE as expeditiously as possible. In the alternative, the assisting Federal agency may certify to ICE that any copies in its possession have been destroyed or it may advise ICE in accordance with Section 8.5(2)(c). In the event that any original electronic devices were transmitted, they must not be destroyed; they are to be returned to ICE.
- c) Retention with Independent Authority. Copies may be retained by an assisting Federal agency only if and to the extent that it has the independent legal authority to do so – for example, when the information is of national security or intelligence value. In such cases, the retaining agency must advise ICE of its decision to retain certain information on its own authority. In the event that any original electronic devices were transmitted, the assisting Federal agency may make a copy of information therefrom for its retention; however, any originals must be returned to ICE.

## 3) By Non-Federal Entities

- a) ICE may provide copies of information from electronic devices to an assisting non-Federal entity, such as a private language translation or data decryption service, only for the period of time needed by that entity to render the requested assistance.
- b) Upon the completion of assistance, all copies of the information in the possession of the entity must be returned to ICE as expeditiously as possible. Any latent copies of the electronic data on the systems of the non-Federal entity must also be destroyed so that recovery of the data is impractical.

## 8.6. Review, Handling, and Sharing of Certain Types of Information.

- 1) Border Search. All electronic devices crossing U.S. borders are subject to border search; a claim of privilege or personal information does not prevent the search of a traveler's information at the border. However, the nature of certain types of information are subject to special handling by Special Agents, whether through policy or laws such as the Privacy Act and the Trade Secrets Act.
- 2) Types of Information
  - a) Business or Commercial Information. If, in the course of a border search, Special Agents encounter business or commercial information, such information is to be treated as business confidential information. Depending on the nature of the information presented, the Trade Secrets Act, the Privacy Act, and other laws may specifically govern or restrict handling of the information, including criminal penalties for unauthorized disclosure.
  - b) Legal Information. Special Agents may encounter information that appears to be legal in nature, or an individual may assert that certain information is protected by the attorney-client or attorney work product privilege. If Special Agents suspect that the content of such a document may constitute evidence of a crime or otherwise pertain to a determination within the jurisdiction of ICE, the ICE Office of the Chief Counsel or the appropriate U.S. Attorney's Office must be contacted before beginning or continuing a search of the document and this consultation shall be noted in appropriate ICE systems.
  - c) Other Sensitive Information. Other possibly sensitive information, such as medical records and work-related information carried by journalists shall be handled in accordance with all applicable federal law and ICE policy. Although there is no Federal legal privilege pertaining to the doctor-patient relationship, the inherent nature of medical information warrants special care for such records. Questions regarding the review of these materials shall be directed to the ICE Office of the Chief Counsel and this consultation shall be noted in appropriate ICE systems.
- 3) Sharing. Information that is determined to be protected by law as privileged or sensitive is to be handled consistent with the laws and policies governing such information.

**8.7 Measurement.** ICE Headquarters will develop appropriate mechanisms to ensure that statistics regarding border searches of electronic devices, and the results thereof, can be generated from ICE systems using data elements entered by Special Agents pursuant to this Directive.

- 8.8 Audit.** ICE Headquarters will develop and periodically administer an auditing mechanism to review whether border searches of electronic devices are being conducted in conformity with this Directive.
- 9. ATTACHMENTS.** None.
- 10. NO PRIVATE RIGHT STATEMENT.** This Directive is an internal policy statement of ICE. It is not intended to, and does not create any rights, privileges, or benefits, substantive or procedural, enforceable by any party against the United States, its departments, agencies, or other entities, its officers or employees; or any other person.

Approved



John Morton  
Assistant Secretary  
U.S. Immigration and Customs Enforcement



Privacy Impact Assessment  
for the

# Border Searches of Electronic Devices

August 25, 2009

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## Abstract

With changes in technology over the last several decades, the ability to easily and economically carry vast amounts of information in electronic form has risen dramatically. The advent of compact, large capacity, and inexpensive electronic devices, such as laptop computers, thumb drives, compact disks (CD), digital versatile disks (DVD), cell phones, subscriber identity module (SIM) cards, digital cameras, and other devices capable of storing electronic information (hereinafter “electronic devices”) has enabled the transportation of large volumes of information, some of which is highly personal in nature. When these devices are carried by a traveler crossing the U.S. border, these and all other belongings are subject to search by the U.S. Department of Homeland Security (DHS) to ensure the enforcement at the border of immigration, customs, and other federal laws. In particular, U.S. Customs and Border Protection (CBP) and U.S. Immigration and Customs Enforcement (ICE) may conduct border searches of such electronic devices as part of CBP’s mission to interdict and ICE’s mission to investigate violations of federal law at and related to the Nation’s borders. CBP Officers and ICE Special Agents conduct border searches of electronic devices to determine whether a violation of U.S. law has occurred.

## Overview

There are two basic privacy concerns at the heart of DHS searching electronic devices at the border. The first is the propriety of the border search, as in whether the search is lawful under U.S. law. The legal foundation for border searches of any object at the border, regardless of its type, capacity, or format, is well-established and is discussed in detail below.<sup>1</sup>

The second and more central privacy concern is the sheer volume and range of types of information available on electronic devices as opposed to a more traditional briefcase or backpack. In the past, someone might bring a briefcase or similar accessory across the border that contains pictures of their friends or family, work materials, personal notes or journals, or any other type of personal information. Because of the availability of electronic information storage and the capacity for comfortable portability, the amount of personal and business information that can be hand-carried by a single individual has increased exponentially. Where someone may not feel that the inspection of a briefcase would raise significant privacy concerns because the volume of information to be searched is not great, that same person may feel that a search of their laptop increases the possibility of privacy risks due to the vast amount of information potentially available on electronic devices.

At the same time that individuals seek to lawfully transport electronic information with no link to criminal activity across the border, criminals attempt to bring merchandise contrary to law into the United States using the same technology. The use of electronic devices capable of storing information relating to criminal activities has been established as the latest method for smuggling these materials. As the world of information technology evolves, the techniques used by CBP and ICE and other law enforcement agencies must also evolve to identify, investigate, and prosecute individuals using new technologies in the

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<sup>1</sup> See, e.g., 19 U.S.C. §§ 482, 1461, 1496, 1499, 1581-1582; see generally *United States v. Flores-Montano*, 541 U.S. 149 (2004); *United States v. Montoya de Hernandez*, 473 U.S. 531 (1985).



perpetration of crimes. Failure to do so would create a dangerous loophole for criminals seeking to import or export merchandise contrary to law.

Because of the unique privacy concerns raised by the border search of electronic devices, CBP and ICE have conducted this Privacy Impact Assessment (PIA) to enhance public understanding of the authorities, policies, procedures, and privacy controls related to these searches. This PIA discusses DHS's general border security mission, definitions of commonly used terms, and the parameters of border searches conducted by CBP and ICE. This PIA details the border search process as it pertains to electronic devices, concentrating on why CBP and ICE conduct searches, how CBP and ICE handle electronic devices, and the policies and procedures in place to protect individuals' privacy. This PIA concludes with a privacy risk and mitigation analysis of those policies and procedures based on the DHS's Fair Information Practice Principles.<sup>2</sup>

### *DHS's Border Security Mission*

DHS is charged with ensuring compliance with federal laws at the border including those preventing contraband, other illegal goods, and inadmissible persons from entering or exiting the United States. DHS's border authorities permit the inspection, examination, and search of vehicles, persons, baggage, and merchandise to determine if the merchandise is subject to duty or being introduced to the U.S. contrary to law, and to ensure compliance with any law or regulation enforced or administered by DHS. Accordingly, all travelers entering the United States must undergo DHS customs and immigration inspection to ensure that they are legally eligible to enter (as a U.S. citizen or otherwise) and that their belongings are not being introduced into the U.S. contrary to law. It is not until those processes are complete that a traveler, with or without his belongings, is permitted to enter the United States.

During the immigration process, travelers are subject to an examination to determine alienage, nationality, and admissibility into the United States. During the customs inspection, travelers are subject to border search for merchandise, regardless of status in the United States. Both the examination and search may be conducted without a warrant and without suspicion.<sup>3</sup> Long-standing customs authorities allow for border searches to be performed with or without suspicion that the merchandise being searched may be in violation of U.S. law or may contain evidence of such a violation.<sup>4</sup> Significantly, the Executive's plenary authority to conduct border searches derives from statutes passed by the First Congress.<sup>5</sup> The Supreme Court has repeatedly described this authority as having an "impressive historical pedigree,"<sup>6</sup> that underscores the inherent right of the sovereign to protect its "territorial integrity."<sup>7</sup> Under DHS authorities to conduct border searches, travelers' electronic devices are equally subject to search as any other belongings because the information contained in them may be relevant to DHS's customs and immigration inspection processes and decisions. While the terms "merchandise" and "baggage" are used, the courts have interpreted border search authorities to extend to all of a traveler's

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<sup>2</sup> See *The Fair Information Practice Principles: Framework for Privacy Policy at the Department of Homeland Security*, December 29, 2008 ([http://www.dhs.gov/xlibrary/assets/privacy/privacy\\_policyguide\\_2008-01.pdf](http://www.dhs.gov/xlibrary/assets/privacy/privacy_policyguide_2008-01.pdf)).

<sup>3</sup> See *United States v. Ramsey*, 431 U.S. 606 (1977). See also Act of July 31, 1789, ch 5, 1 Stat. 29.

<sup>4</sup> See *United States v. Ramsey*, 431 U.S. 606 (1977). See also Act of July 31, 1789, ch 5, 1 Stat. 29.

<sup>5</sup> Act of Aug. 4, 1790, 1 Stat. 164.

<sup>6</sup> See *U.S. v. Villamonte-Marquez*, 462 U.S. 579, 585 (1983).

<sup>7</sup> See *Flores-Montano*, 541 U.S. at 153.





belongings, including electronic devices and the information in such devices.<sup>8</sup> In addition to searches conducted to ensure merchandise is not being introduced into the U.S. contrary to law, the authorities for these searches also allow for the review of information relating to the admissibility of persons into the United States under federal immigration law.

DHS's border search authorities are derived from those exercised, prior to the homeland security reorganization in 2003, by the U.S. Customs Service (USCS) and the Immigration and Naturalization Service (INS). Those agencies were merged into DHS and reorganized into the Customs Service – later renamed CBP, which retained the inspectional and patrol functions of USCS and INS; and ICE, which retained the investigative components of USCS and INS. CBP and ICE continue to hold the border search authorities previously exercised by USCS and INS. CBP, as the interdiction agency, and ICE, as the investigative agency, now work hand-in-hand at the border to set forth a seamless process for the international traveler.

### *Border Searches in Support of CBP and ICE Law Enforcement Missions*

As the Nation's law enforcement agencies at the border, CBP interdicts and ICE investigates a range of illegal activities such as child pornography; human rights violations; smuggling of drugs, weapons, and other contraband; financial and trade-related crimes; violations of intellectual property rights and law (e.g., economic espionage); and violations of immigration law, among many others. CBP and ICE also enforce criminal laws relating to national security, terrorism, and critical infrastructure industries that are vulnerable to sabotage, attack or exploitation.

In the course of their daily practices, CBP Officers and ICE Special Agents may interview travelers undergoing inspection at the border and/or conduct border searches of travelers and their belongings.<sup>9</sup> In some cases, CBP and/or ICE may search a traveler because he is the subject of, or person-of-interest in, an ongoing law enforcement investigation and was flagged by a law enforcement "lookout" in the CBP enforcement system known as TECS.<sup>10</sup> If questions regarding the admissibility of an individual or his or her belongings cannot be resolved at the primary inspection station, CBP may elect to conduct a more in-depth inspection of the traveler (referred to as "secondary inspection"). At any point during the inspection process, CBP may refer the traveler and his belongings to ICE for a search, questioning, and for possible investigation of violations of law. ICE has concurrent border search authority with CBP and may join or independently perform a border search at any time.

In many instances, CBP and ICE conduct border searches of electronic devices with the knowledge of the traveler. However, in some situations it is not practicable for law enforcement reasons to inform the traveler that his electronic device has been searched.

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<sup>8</sup> *United States v. Arnold*, 523 F.3d 941 (9<sup>th</sup> Cir. 2008), *cert. denied*, 129 S.Ct. 1312 (Feb. 23, 2009); *United States v. Ickes*, 393 F.3d 501 (4<sup>th</sup> Cir. 2005); *United States v. Romm*, 455 F.3d 990 (9<sup>th</sup> Cir. 2006); and *United States v. Roberts*, 274 F.3d 1007 (5<sup>th</sup> Cir. 2001).

<sup>9</sup> Travelers arriving in the United States at a port of entry must go through CBP inspection where CBP has two missions, which are often interdependent: (1) to ensure the traveler is legally admissible to the United States; and (2) to ensure all items accompanying the traveler are permitted legal entry into the United States.

<sup>10</sup> See the Privacy Act System of Records Notice, DHS U.S. Customs and Border Protection TECS DHS/CBP-011 December 19, 2008, 73 FR 77778.



## *Frequently Used Terms*

The following terms are used throughout this PIA.

- A detention occurs when CBP or ICE determines that the devices need to be kept for further examination to determine if there is probable cause to seize as evidence of a crime and/or for forfeiture. This is a temporary detention of the device during an ongoing border search. Many factors may result in a detention, for example, time constraints due to connecting flights, the large volume of information to be examined, the need to use off-site tools and expertise during the search (e.g., an ICE forensic lab), or the need for translation or other specialized services to understand the information on the device. In a detention, CBP or ICE will keep either the original device (e.g., the laptop) or an exact duplicate copy of the information stored on the device, so as to allow the traveler to proceed with the original device. Once the border search has concluded, the device will be returned to the traveler unless there is probable cause to seize the device. Any copies of the information in the possession of CBP or ICE will be destroyed unless retention of the information is necessary for law enforcement purposes and appropriate within CBP or ICE Privacy Act systems of records.
- A seizure occurs when CBP or ICE determines there is probable cause to believe a violation of law enforced by CBP or ICE has occurred based on a review of information in the electronic device during the border search or based on other facts and circumstances.
- A retention occurs when CBP or ICE stores information from a device in any of their recordkeeping systems. A retention typically occurs when an electronic device is detained and the border search reveals information relevant to immigration, customs, or other laws enforced by DHS. For example, the traveler may appear to be permitted legal entry into the United States as a visitor, but a file on his laptop may evidence his true intent to secure employment in the United States, thus making him inadmissible.
- Computer Forensic Agents (CFAs): CBP Officers and ICE Special Agents may perform border searches on electronic devices; however, within ICE, only those Special Agents trained by ICE and certified as CFAs are permitted to extract information from electronic devices for ICE evidentiary purposes. CFAs are specially trained on information technology, evidentiary, and legal issues involving the search, analysis, duplication, and seizure of electronic information. Within ICE, only CFAs are permitted to make duplicate copies of electronic devices during a search to ensure secure and accurate duplication of the information, and the integrity of the information (original and copy) and the electronic devices. CFAs are also trained in the proper and secure destruction of electronic information.
- Demand for Assistance: During a border search, ICE and CBP have specific statutory authority to demand assistance from any person or entity.<sup>11</sup> For searches of electronic devices, CBP or ICE may demand technical assistance, including translation or decryption, or

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<sup>11</sup> See 19 U.S.C. § 507.



specific subject matter expertise that may be necessary to allow CBP or ICE to access or understand the detained information.

## *Process*

Travelers arriving at a port of entry must go through primary inspection, where a CBP Officer checks the traveler's documentation and determines the traveler's admissibility to the United States. During primary inspection, the CBP Officer may determine, through his observations or through an alert indicated on the primary inspection computer screen, that the traveler warrants further examination and thus will refer the traveler to secondary inspection. Travelers are typically referred to secondary inspection to resolve immigration, customs, or other law enforcement matters. At secondary inspection, a CBP Officer or ICE Special Agent may ask the traveler questions and inspect the traveler's possessions to detect violations or evidence of violations of law. This border search may include examination of documents, books, pamphlets, and other printed material, as well as computers, storage disks, hard drives, phones, personal digital assistants (PDAs), cameras, and other electronic devices. Referrals for secondary examination may also be the result of a random compliance measurement selection through a system referred to as COMPEX.<sup>12</sup>

At every stage after the traveler is referred to secondary inspection, CBP and/or ICE maintain records of the examination, detention, retention, or seizure of a traveler's property, including any electronic devices. Additionally, as travelers enter the port area, they are informed through the posting of signage that all vehicles, other conveyances, persons, baggage, packages, or other containers are subject to detention and search. With the publication of this PIA, CBP will work to amend this signage both to state explicitly that electronic devices are subject to detention and search, and to include a Privacy Act Statement providing notice of DHS's authority to collect information from electronic devices. [See Appendix A for the Privacy Act Statement.]

## *Search*

At primary or secondary inspection, a CBP Officer and/or ICE Special Agent may perform a quick, cursory search of the electronic device in front of the passenger. This may be as simple as turning on the device to establish that it is a working device, rather than a shell for concealed contraband, weapons or explosives. CBP or ICE may direct the traveler to turn on the device to establish that it works, or may take the device from the traveler and perform the task itself. A record of the interaction is entered into TECS.<sup>13</sup> Where information found on the electronic device may be relevant to a traveler's admissibility under the Immigration and Naturalization Act (8 U.S.C. § 1101 *et seq.*), a notation may be made in the appropriate CBP or ICE records systems, such as ENFORCE.<sup>14</sup> Where a traveler makes a request and it is operationally feasible to honor such a request, an examination at secondary inspection may take place in a private area, away from other travelers, including traveling companions. If CBP and ICE are satisfied that no further examination is needed, the electronic device is returned to the traveler

<sup>12</sup> For more information about CBP's random examination program, COMPEX, visit: [http://www.cbp.gov/xp/cgov/travel/admissibility/random\\_exams.xml](http://www.cbp.gov/xp/cgov/travel/admissibility/random_exams.xml)

<sup>13</sup> See U.S. Customs and Border Protection TECS DHS/CBP-011 December 19, 2008, 73 FR 77778; U.S. Immigration and Customs Enforcement External Investigations DHS/ICE-009 December 11, 2008, 73 FR 75452..

<sup>14</sup> See Enforcement Operational Immigration Records (ENFORCE/IDENT) DHS/ICE-CBP-CIS-001-03, March 20, 2006 71 FR 13987.



and he or she is free to proceed. In this situation, no receipt to document chain of custody is given to the traveler because the device has not been detained or seized.<sup>15</sup> CBP or ICE may also examine the information on the electronic device outside of the presence of the traveler.<sup>16</sup> If no further search is needed, and the electronic device is not seized, the device is returned to the traveler. There is no specific receipt given to the traveler if the contents of the device are detained for further review, but the device is returned to the individual. Where CBP performs the search, a supervisor is notified or present for the search.<sup>17</sup>

#### *Detention of Electronic Devices*

In most cases, when CBP or ICE keeps the device and the traveler leaves the port without it, the electronic device is considered “detained.”<sup>18</sup> For CBP, the detention of devices ordinarily should not exceed five (5) days, unless extenuating circumstances exist.<sup>19</sup> The CBP Officer or ICE Special Agent notes the detention in TECS and provides Customs Form (CF) 6051D to the traveler as a receipt.<sup>20</sup> This form contains contact information for the traveler and the CBP Officer or ICE Special Agent to ensure each party can contact the other with questions or for retrieval of the electronic device at the conclusion of the border search. The CF 6051D is kept with the electronic device and records the chain of custody between the traveler and CBP and/or ICE until final disposition of the case.<sup>21</sup> From the time the electronic device is detained to the time it is returned to the traveler, the device is kept in secured facilities with restricted access at all times.<sup>22</sup> In such instances, CBP will also provide the traveler with a tear sheet containing information concerning CBP/DHS’s authority to perform its search, detention, and possible seizure. [See Appendix B for tear sheet.] The tear sheet further informs the traveler of redress procedures and administrative rights concerning privacy and civil liberties.<sup>23</sup> CBP will work to implement the tear sheet at all ports of entry as expeditiously as possible, but no later than 30 days after the implementation of the new Directive and the issuance of this PIA.

When CBP detains an electronic device under its border search authority, the device may be shared with ICE or another federal agency for analysis.<sup>24</sup> If there is no evidence of criminal activity relating to laws enforced by ICE or CBP, or of a violation of law that subjects the device to seizure for civil forfeiture, the electronic device is returned to the traveler in its original condition, and any copies of the information from the device are destroyed as explained below.<sup>25</sup> If CBP determines the device should be referred to ICE for any reason, or if ICE is the agency of record on the detention, the chain of custody

<sup>15</sup> See below at “Demands for Assistance” for a discussion of detention of information.

<sup>16</sup> See Attachment 1, CBP Directive CD 3340-049, “Border Search of Documents and Electronic Devices Containing Information,” August 20, 2009, at 3-4 (hereinafter “CBP Directive”); See Attachment 2, ICE Directive No. 7-6.1, “Border Searches of Documents and Electronic Devices,” August 18, 2009, at 3-4 (hereinafter “ICE Directive”).

<sup>17</sup> CBP Directive at 3.

<sup>18</sup> Alternatively, the item may be “seized” as evidence of a crime. See *infra* at 10, “Seizure.”

<sup>19</sup> CBP Directive at 4.

<sup>20</sup> CBP Directive at 5; ICE Directive at 4-5.

<sup>21</sup> CBP Directive at 5-6.

<sup>22</sup> CBP Directive at 7-8.

<sup>23</sup> CBP Directive at 4-5.

<sup>24</sup> CBP Directive at 5; ICE Directive at 7.

<sup>25</sup> See *infra* at 10, “Destruction.”



will reflect that ICE is in possession of the device or information therefrom. Appropriate notations are made in CBP systems of records and on the CF 6051D to reflect the transfer to ICE, and ICE assumes responsibility for the device.

Instead of detaining the electronic device, CBP or ICE may instead copy the contents of the electronic device for a more in-depth border search at a later time. For CBP, the decision to copy data contained on an electronic device requires supervisory approval.<sup>26</sup> Copying may take place where CBP or ICE does not want to alert the traveler that he is under investigation; where facilities, lack of training, or other circumstances prevent CBP or ICE from performing the search at secondary inspection; or where the traveler is unwilling or is unable to assist, or it is not prudent to allow the traveler to assist in the search (such as providing a password to log on to a laptop). If a copy of data on a traveler's electronic device is made on-site and the device is returned to the traveler, a notation of the search is recorded in TECS.<sup>27</sup> The copy is stored on either an ICE external hard drive or computer system, neither of which is connected to a shared or remote network; however, notes from the search may be stored in one of the systems of records listed below (see "SORNs"). For example, information found on the electronic devices that pertains to the traveler's admissibility may be noted in ENFORCE.<sup>28</sup>

In accordance with the Privacy Act, CBP is working to amend signage at ports of entry to state explicitly that electronic devices are subject to detention and search, and to include a Privacy Act Statement providing notice of CBP's and ICE's authority to retain information from electronic devices. CBP will also include this Privacy Act statement on the tear sheet in instances where the individual's electronic device has been detained or seized. [See Appendix B for tear sheet.] CBP will work to implement the tear sheet at all ports of entry as expeditiously as possible, but no later than 30 days after the implementation of the new Directive and the issuance of this PIA.

As federal criminal investigators, ICE Special Agents are empowered to make investigative decisions based on the particular facts and circumstances of each case. The decision to detain or seize electronic devices or detain, seize, or copy information therefrom is a typical decision a Special Agent makes as part of his or her basic law enforcement duties. However, although no additional permission is required at this stage, Special Agents must comply with precise timeframes and supervisory approvals at further stages throughout each border search. The ICE Directive requires that Special Agents complete the border search of any detained electronic device or information in a reasonable time, but typically no longer than 30 days, depending on the facts and circumstances of the particular search.<sup>29</sup> The length of detention depends on several factors, but primarily the amount of information requiring review and the format of that information, which can greatly affect the amount of time necessary to complete a search.<sup>30</sup> If a Special Agent determines there is a need to demand assistance (as described below) for any reason, this time will likely be extended. ICE policy requires that any detention exceeding 30 days, including

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<sup>26</sup> CBP Directive at 4.

<sup>27</sup> CBP Directive at 3-4.

<sup>28</sup> See Enforcement Operational Immigration Records (ENFORCE/IDENT) DHS/ICE-CBP-CIS-001-03, March 20, 2006, 71 FR 13987.

<sup>29</sup> ICE Directive at 4-5.

<sup>30</sup> ICE Directive at 5.



those where assistance is demanded, must be approved by an ICE supervisor, approved again every 15 days thereafter, and documented in the appropriate ICE record systems.<sup>31</sup>

### *Demands for Assistance*

Where detained information on an electronic device cannot be readily understood, CBP and/or ICE may demand technical assistance, including translation or decryption, from another person or entity without a reasonable articulable suspicion that the data on the electronic device is evidence of a crime.<sup>32</sup> Where CBP or ICE has this reasonable articulable suspicion, CBP and/or ICE may share the information with other federal agencies for subject matter assistance.<sup>33</sup> When CBP demands assistance, CBP informs the assisting party that they must limit the use of the information to the purpose for which it is shared, i.e., decryption, translation, or consistent with providing subject matter assistance. Further, all transmitted information is to be returned to CBP or destroyed with certification provided to CBP within 15 days unless: (1) the Director Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or equivalent level manager approves an extension in seven-day increments, or (2) the receiving agency has a valid basis for its own independent authority to seize or continue retention of the transmitted information.<sup>34</sup> If the electronic device is sent to an assisting party, the fact of which is not disclosed to the traveler because of law enforcement or national security concerns, a second chain of custody form (CF 6051D) is created to record the transaction between CBP and the assisting party.<sup>35</sup> This additional CF 6051D is kept with the case file for the electronic device, but is not provided to the traveler because disclosure of transfer to a laboratory or other agency would reveal the existence of a legitimate investigation.<sup>36</sup>

If ICE is unable to complete the search without the assistance of an outside entity, it may demand assistance for translation, decryption, or specific subject matter expertise (e.g., the hard drive failed and ICE requires the assistance of a recovery firm) that may be necessary to allow it to access or understand the detained information.<sup>37</sup> If ICE requires subject matter expertise for information that is not in a foreign language or encrypted, or otherwise requires technical assistance, but nevertheless requires some sort of expertise to assist in review (e.g., scientific materials that require an engineer to review), ICE policy requires that the Special Agent have a reasonable suspicion of activities in violation of the laws enforced by ICE before a demand for assistance may issue.<sup>38</sup> In all instances, ICE policy requires that assistance be demanded in writing, include sufficient details so the assisting agency/entity knows what to look for, and establish timeframes for the responses required by ICE.<sup>39</sup> Demands to assisting federal agencies also include the requirement to return or destroy the information after assistance has been rendered unless the agency possesses independent legal authority to retain such information.<sup>40</sup> Demands to non-federal

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<sup>31</sup> ICE Directive at 5.

<sup>32</sup> See 19 U.S.C. § 507; CBP Directive at 5-6.

<sup>33</sup> CBP Directive at 5.

<sup>34</sup> CBP Directive at 6-8.

<sup>35</sup> CBP Directive at 6.

<sup>36</sup> CBP Directive at 6.

<sup>37</sup> ICE Directive at 5-6.

<sup>38</sup> ICE Directive at 6.

<sup>39</sup> ICE Directive at 6-7.

<sup>40</sup> ICE Directive at 8.



entities require all information be returned to ICE upon completion of assistance.<sup>41</sup> The Special Agent is required to contact the assisting agency or entity within the first 30 days to get a status report and to continue contact thereafter until a final response is received.<sup>42</sup>

### *Seizure*

When either CBP or ICE determines probable cause exists to seize the electronic device, the seizing Officer or Special Agent completes a chain of custody form (CF 6051S) to reflect the seizure.<sup>43</sup> A seizure record is also made in the Seized Asset and Case Tracking System (SEACATS) and noted in TECS.<sup>44</sup> If the original device is seized in the presence of the traveler, the traveler is given a copy of the CF 6051S at the time of seizure.<sup>45</sup> If the original device has been detained and referred to ICE, and should ICE find probable cause to seize the device, the chain of custody form for the detention (CF 6051D) is superseded by a seizure form (CF 6051S). The seizure form is mailed to the traveler in accordance with applicable laws and regulations for customs seizures.<sup>46</sup> Any CBP records and notes are turned over to ICE for investigation and prosecution. If CBP or ICE did not detain the original device, but instead detained a copy of the data contained on the device, the first copy made is known as the “gold copy”; the chain of custody form stays with the gold copy.

### *Destruction*

Electronic devices are never destroyed unless they are seized for civil forfeiture or as evidence of criminal activity, and are subsequently forfeited to the Government. Electronic devices that are not seized are returned to the traveler as expeditiously as possible following the conclusion of the border search.<sup>47</sup> Copies of information from electronic devices are not retained by CBP or ICE unless retention is required for a law enforcement purpose and is consistent with the system of records that covers the detained information.<sup>48</sup> Detained electronic information that is destroyed is not merely deleted, but forensically wiped, which entails writing over the information multiple times to ensure it cannot be accessed again.<sup>49</sup> Once the electronic copy is forensically wiped, a record of the destruction is documented in the TECS Report of Investigation (ROI), as appropriate.<sup>50</sup>

As stated above under “Detention,” CBP or ICE may detain an electronic device or a copy of information on a device in order to determine if it has investigative or enforcement value. Should CBP or ICE determine there is no value to the information copied from the device, that information is destroyed as expeditiously as possible. For CBP and ICE, the destruction must take place no later than seven

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<sup>41</sup> ICE Directive at 8.

<sup>42</sup> ICE Directive at 7.

<sup>43</sup> ICE Directive at 4.

<sup>44</sup> See Seized Assets and Case Tracking System DHS/CBP-013 December 19, 2008, 73 FR 77764.

<sup>45</sup> ICE Directive at 4.

<sup>46</sup> See 19 C.F.R. Part 162.

<sup>47</sup> CBP Directive at 4.

<sup>48</sup> This means that if CBP retains the information, CBP retention policy for a particular system of records would govern. If ICE ultimately retains the information, ICE retention policy for a particular system of records would govern.

<sup>49</sup> CBP Directive at 2.

<sup>50</sup> CBP Directive at 4; ICE Directive at 8.



calendar days after such determination<sup>51</sup> unless circumstances require additional time. If additional time is required, the supervisor must approve and document it in the appropriate CBP or ICE system of records. Under no circumstance will the destruction be later than 21 calendar days after the determination that there is no value to the information.<sup>52</sup> If CBP or ICE determines the information should be retained because the information is required for law enforcement purposes and is relevant to immigration, customs, or other laws enforced by DHS, the information and the record of the retention are recorded in a DHS system of records.<sup>53</sup>

### *Safeguards of Information by CBP*

In addition to the record-keeping requirements explained above, including the chain of custody protocols and the systems of records notices, CBP has further oversight and auditing procedures to ensure the proper management and security of information retained for electronic devices or information detained or seized.

While CBP Officers are responsible for the examination of electronic devices, only Supervisors may authorize the copying of the contents of an electronic device.<sup>54</sup> Where an electronic device is to be detained or seized by CBP, a CBP Supervisor must approve of the detention or seizure, and the CBP Officer must provide a completed CF 6051D or S, respectively, to the traveler.<sup>55</sup> Where a traveler claims that the contents of the electronic device contain attorney-client or other privileged material, the CBP Officer must consult with the local Associate/Assistant Chief Counsel or United States Attorney's Office before conducting the examination.<sup>56</sup>

CBP Supervisors may authorize the sharing of the traveler's information for assistance or other law enforcement purpose on a case-by-case basis. Materials must be returned within 15 days, unless the Director Field Operations, Chief Patrol Agent, Director, Air Operations, Director, Marine Operations, or equivalent level manager approves an extension in seven-day increments, as described above.<sup>57</sup>

With regard to oversight of the seizure policy, the Commissioner of CBP is the ultimate authority concerning any seizures and forms issued to the parties involved. CBP Port Directors are required to develop, implement, and update any necessary additional port-specific procedures to ensure the proper accountability of the property examined, detained, or seized and proper forms are utilized. The Duty Supervisor shall ensure that the Officer completes a thorough inspection and that all notification, documentation, and reporting requirements are accomplished. The appropriate CBP Second Line Supervisor shall approve and monitor the status of the detention of all documents or electronic devices or copies of information contained therein. The appropriate CBP Second Line Supervisor shall approve and monitor the status of the transfer of any document or electronic device or copies of information contained therein for translation, decryption, or subject matter assistance from another federal agency.<sup>58</sup> The Seized

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<sup>51</sup> CBP Directive at 4.

<sup>52</sup> ICE Directive at 8.

<sup>53</sup> CBP Directive at 7; ICE Directive at 7.

<sup>54</sup> CBP Directive at 4.

<sup>55</sup> CBP Directive at 5.

<sup>56</sup> CBP Directive at 3-4.

<sup>57</sup> CBP Directive at 6.

<sup>58</sup> CBP Directive at 9.





Property Custodians/Specialists (SPC/SPS) must ensure preservation, safeguarding, and disposition of all property/evidence released to their custody.

Appropriate safeguards include keeping materials in locked cabinets or rooms, documenting and tracking copies to ensure appropriate disposition, and other safeguards during transmission such as password protection or physical protections. Any suspected loss or compromise of information that contains personal data retained, copied, or seized must be immediately reported to the Port Director, Patrol Agent in Charge or equivalent level manager and the CBP Office of Internal Affairs.<sup>59</sup>

### *Safeguards of Information by ICE*

ICE handles border searches of electronic devices with the same caution and care afforded during searches of any other personal belongings, including paper documents. In this regard, ICE does not distinguish between the search of electronic devices and a diary, briefcase, or suitcase; ICE Special Agents are required to protect all personal items, information, and any sensitive information contained therein in the same manner.

ICE has various safeguards in place to protect electronic devices that are detained or seized, or information from a device that is detained during a border search.<sup>60</sup> ICE stores all electronic devices, or information thereof, in locked cabinets and rooms and maintains a chain of custody using appropriate ICE forms and systems.<sup>61</sup> If a copy of information is made from the electronic device to allow the traveler to leave the port of entry with his device, the first copy is known as the “gold copy.” The chain of custody stays with the original or gold copy so that it may be used as evidence in court, if necessary. A new chain of custody form is issued to follow any additional copy of the data that is made; such forms are tracked by ICE Special Agents in the appropriate ICE systems.

By policy, ICE’s review of detained information is to be completed in a reasonable time and, if the original device has been detained by ICE, the ICE Special Agent must provide a chain of custody form to the traveler as a receipt.<sup>62</sup> Special Agents must factor in the time necessary for any assistance that may be required when determining “reasonable time.”<sup>63</sup> Once the border search is completed, the detained device will either be seized or returned to the traveler and any copy of the data from the device will be retained for law enforcement purposes and in accordance with the established retention periods for any system of records in which it is stored or destroyed.<sup>64</sup>

As described above, all Special Agents perform border searches on electronic devices; however, only those trained by ICE and certified as CFAs are permitted to extract information from electronic devices for evidentiary purposes. CFAs are specially trained on information technology, evidentiary, and legal issues involving the search, analysis, duplication, and seizure of electronic information. Within ICE, only CFAs are permitted to make copies of data stored on electronic devices during a search to ensure secure and accurate duplication of the information, and the integrity of the information (original

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<sup>59</sup> CBP Directive at 8.

<sup>60</sup> ICE Directive at 7.

<sup>61</sup> ICE Directive at 7.

<sup>62</sup> ICE Directive at 4.

<sup>63</sup> ICE Directive at 5.

<sup>64</sup> ICE Directive at 7.



and copy) and the electronic devices. (Unless otherwise specified, any reference to ICE Special Agents in this PIA also includes CFAs.) CFAs are also trained in the proper and secure destruction of electronic information.

ICE policies and procedures that safeguard this information are enforced through a variety of oversight mechanisms, including requirements to appropriately document these activities in case files, documentation required for forensic examinations, and random and routine inspections of field offices. Inspections delve into every aspect of the ICE Special Agent's responsibilities, ranging from security of the hardware and facility, to training and recordkeeping. All ICE Special Agents are required to take yearly training courses, available through the ICE Virtual University, including annual Information Assurance Awareness Training, which stresses the importance of good security and privacy practices, and Records Management Training, which stresses agency and individual responsibilities related to record creation, maintenance, use, retention and disposition. Additionally, in the coming months, ICE Special Agents will be required to complete a new training course specifically focusing on ICE's Directive on border searches of electronic devices. This training will focus on ICE policies with respect to searches involving sensitive information (e.g., privileged material) and other procedural requirements and safeguards. The training is intended to reinforce Special Agents' knowledge of the ICE policy and to serve as a reminder to treat such searches with special care. Additionally, CFAs are required to take annual continuing education classes specific to computer and digital forensics, which may include the latest techniques and methods on copying, analyzing, and destroying electronic information.

ICE recognizes electronic devices have the capacity to store sensitive information, however a traveler's claim of privilege or statement to an ICE Special Agent that something is personal or business-related does not preclude the search.<sup>65</sup> ICE policy and certain laws, such as the Privacy Act and the Trade Secrets Act, requires the special handling of some types of sensitive information including attorney-client privileged information, proprietary business information, and medical information.<sup>66</sup> Special Agents violating these laws and policies are subject to administrative discipline and criminal prosecution. Further, when a Special Agent suspects that the content of electronic devices includes attorney-client privileged material that may be relevant to the laws enforced by ICE, ICE policy requires the Special Agents to contact the local ICE Chief Counsel's office or the local U.S. Attorney's Office before continuing a search.<sup>67</sup>

During transmission to other federal agencies and non-federal entities for assistance, ICE takes appropriate measures to safeguard the information, to include, encrypting electronic information where appropriate, storing in locked containers, and hand delivery. In addition to the demand letter that is sent to assisting agencies and entities, the information and devices sent for analysis is accompanied by a chain of custody form.

When ICE determines that electronic devices or information may not be kept by ICE pursuant to its Directive, any copies of information obtained from such devices are destroyed.<sup>68</sup> The destruction technique follows ICE policies with regard to the particular form of information, is coordinated with the

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<sup>65</sup> ICE Directive at 9.

<sup>66</sup> ICE Directive at 9.

<sup>67</sup> ICE Directive at 9.

<sup>68</sup> ICE Directive at 8.



United States Attorney's Office in the case of a federal prosecution, is recorded appropriately in ICE systems, and requires approval by a Supervisor. The original device, if it has been detained, is returned to the traveler as expeditiously as possible.<sup>69</sup>

In the event that electronic device or information that has been detained, retained, or seized by ICE is known or suspected to be lost or compromised, the incident is reported immediately to the ICE Computer Security Incident Response Center. The loss or compromise of personal information will be handled pursuant to the DHS Privacy Incident Handling Guide.<sup>70</sup>

### *Summary of Privacy Risks*

This PIA analyzes how CBP and ICE will handle the examination, detention, retention, and seizure of electronic devices and information.<sup>71</sup>

CBP and ICE have identified six privacy risks associated with the examination, detention, retention, and/or seizure of a traveler's electronic device or information during a border search: (1) travelers may need additional information regarding the authority to conduct border searches; (2) the traveler may be unaware of the viewing or detention of his/her information by CBP and ICE; (3) personally identifiable information (PII) may be detained where it is not needed; (4) PII may be misused by CBP and ICE officers; (5) CBP and ICE may disclose PII to other agencies that may misuse or mishandle it; and (6) new privacy risks may arise as the technology involved in this activity is ever-changing. The first risk is disposed of by the overwhelming precedent in U.S. law which affords CBP and ICE latitude in conducting searches of individuals and their belongings as they cross the United States borders. Particular means of mitigating risks two through five are discussed below. The sixth risk is further mitigated through the ongoing involvement of the DHS Privacy Office, and the commitment of CBP and ICE to revise and re-issue the applicable CBP and ICE directives, as well as this PIA when necessary.

### **Fair Information Practice Principles (FIPPs)**

The Privacy Act of 1974 articulates concepts of how the federal government should treat individuals and their information and imposes duties upon federal agencies regarding the collection, use, dissemination, and maintenance of personally identifiable information. Section 222(2) of the Homeland Security Act of 2002 states that the Chief Privacy Officer of DHS shall assure that information is handled in full compliance with the fair information practices as set out in the Privacy Act of 1974.

In response to this obligation, the DHS Privacy Office developed a set of Fair Information Practice Principles (FIPPs) from the underlying concepts of the Privacy Act to encompass the full breadth and diversity of the information and interactions of DHS. The FIPPs account for the nature and purpose of DHS's information collection.

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<sup>69</sup> ICE Directive at 4; see also *supra* at 10, Destruction.

<sup>70</sup> [http://www.dhs.gov/xlibrary/assets/privacy/privacy\\_guide\\_pihg.pdf](http://www.dhs.gov/xlibrary/assets/privacy/privacy_guide_pihg.pdf).

<sup>71</sup> This assessment does not evaluate the activities of other Federal, State, and local agencies. The Privacy Office will work with CBP and ICE to evaluate any policies and procedures which may be proposed in the future and update this PIA as necessary.



DHS conducts PIAs on Department practices and information technology systems, pursuant to the E-Government Act of 2002, Section 208, and the Homeland Security Act of 2002, Section 222. The search, detention, seizure, and retention of electronic devices through a border search is a DHS practice; as such, this PIA is conducted as it relates to the DHS construct of the FIPPs.

### 1. Principle of Transparency

*Principle: DHS should be transparent and provide notice to the individual regarding its collection, use, dissemination, and maintenance of PII. Technologies or systems using PII must be described in a SORN and PIA, as appropriate. There should be no system the existence of which is a secret.*

When ICE or CBP retain information from electronic devices, that information may be subject to the requirements of the Privacy Act. The Privacy Act requires that agencies publish a System of Records Notice (SORN) in the *Federal Register* describing the nature, purpose, maintenance, use, and sharing of the information. This PIA and the several SORNs published by DHS provide notice of the retention of PII at the border and the retention of some of the contents of electronic devices.

CBP has two principal SORNs that provide notice regarding the border search and seizure of electronic devices. First, the TECS SORN,<sup>72</sup> which covers, among other things, any records of any inspections conducted at the border by CBP, including inspections of electronic devices. Second, CBP's SEACATS SORN provides notice regarding any seizures, fines, penalties, or forfeitures associated with the seizure of electronic devices.<sup>73</sup> ICE has several SORNs that provide notice regarding the border search, detention, seizure, and retention of electronic devices and information. The ICE Search, Arrest, and Seizure Records SORN,<sup>74</sup> covers the information detained and seized by ICE as described in this PIA, specifically "seized or detained records in both paper and electronic form, including computers, computer records, disks, hard drives, flash drives, and other electronic devices and storage devices."<sup>75</sup> ICE may also maintain the information described in this PIA in one or more recordkeeping systems covered by the Alien File and Central Index System SORN<sup>76</sup> and the following ICE SORNs: ENFORCE/IDENT SORN;<sup>77</sup> ICE Pattern Analysis and Information Collection (ICEPIC) SORN;<sup>78</sup> and External Investigations SORN.<sup>79</sup>

These SORNs provide overall notice and descriptions of how CBP and ICE function in these circumstances, the categories of individuals, the types of records maintained, the purposes of the examinations, detentions, and seizures, and the reasons for sharing such information. Any third party

<sup>72</sup> See U.S. Customs and Border Protection TECS DHS/CBP-011 December 19, 2008, 73 FR 77778.

<sup>73</sup> See Seized Assets and Case Tracking System DHS/CBP-013 December 19, 2008, 73 FR 77764.

<sup>74</sup> Search, Arrest, and Seizure Records DHS/ICE-008, December 9, 2008, 73 FR 74732.

<sup>75</sup> See Search, Arrest, and Seizure Records DHS/ICE-008, December 9, 2008, 73 FR 74732.

<sup>76</sup> See Alien File (A-File) and Central Index System (CIS) DHS-USCIS-001, January 16, 2007, 72 FR 1755.

<sup>77</sup> See Enforcement Operational Immigration Records (ENFORCE/IDENT) DHS/ICE-CBP-CIS-001-03, March 20, 2006, 71 FR 13987.

<sup>78</sup> See ICE Pattern and Analysis and Information Collection (ICEPIC) DHS/ICE-002, August 18, 2008, 73 FR 48226.

<sup>79</sup> See External Investigations DHS/ICE-009, December 11, 2008, 73 FR 75452.



information that is retained from an electronic device and maintained in a CBP or ICE system of records will be secured and protected in the same manner as all other information in that system.

### *CBP Policy Transparency*

To provide additional transparency to the public regarding CBP border search policy, signage is posted notifying travelers that all vehicles, other conveyances, persons, baggage, packages, or other containers are subject to detention and search. With the publication of this Privacy Impact Assessment, CBP will work to amend this signage both to state explicitly that electronic devices are subject to detention and search, and to include a Privacy Act Statement providing notice of DHS's authority to collect information from electronic devices. [See Appendix A for Privacy Act Statement.] Further, CBP is publishing CBP Directive CD 3340-049, "Border Search of Documents and Electronic Devices Containing Information" (August 20, 2009) in tandem with this PIA. [See Attachment 1 for CBP's Directive and Attachment 2 for ICE's Directive] Previously, CBP also made public a policy memorandum of July 16, 2008 entitled "Policy Regarding Border Search of Information."<sup>80</sup> CBP has also posted information on its website regarding the issue of laptop examinations and random searches.<sup>81</sup> Lastly, when CBP detains or seizes an electronic device the traveler will be provided with a tear sheet, which informs her or him of the Authority for CBP/DHS's action, and provides notice as to the procedures the traveler may follow for seeking redress.<sup>82</sup> While generally informative, these publications do not describe all aspects of the examination and detention of electronic devices because providing specific transparency to the general public about all aspects of the program could compromise law enforcement or national security sensitive information. CBP will work to implement the tear sheet at all Ports of Entry as expeditiously as possible, but no later than 30 days after the implementation of the new Directive and the issuance of this PIA.

### *ICE Policy Transparency*

ICE's conduct of border searches of electronic devices is governed by directive.<sup>83</sup> Safeguards included in the ICE directive are described throughout this PIA. ICE is publishing ICE Directive 7-6.1, "Border Searches of Documents and Electronic Devices" as an Attachment to this PIA. [See Attachment 2 for ICE Directive]. If the ICE policy is modified, ICE will update this PIA to ensure the public's understanding remains current about the nature and extent of these searches, as well as the controls and safeguards that exist to protect the individual's rights and the information being searched. At a minimum, this PIA broadens the public's understanding of ICE's role in border searches of electronic devices.

### *Information Sharing Transparency*

Because notifying the traveler of the sharing of information could impede an investigation or other law enforcement or national security efforts, CBP and ICE do not make the information sharing process fully transparent to the public. To ensure the protection of personal data without compromising

<sup>80</sup> Available at: [http://www.cbp.gov/linkhandler/cgov/travel/admissibility/search\\_authority.ctt/search\\_authority.pdf](http://www.cbp.gov/linkhandler/cgov/travel/admissibility/search_authority.ctt/search_authority.pdf).

<sup>81</sup> Available at: [http://www.cbp.gov/xp/cgov/travel/admissibility/authority\\_to\\_search.xml](http://www.cbp.gov/xp/cgov/travel/admissibility/authority_to_search.xml), [http://www.cbp.gov/xp/cgov/travel/admissibility/labtop\\_inspect.xml](http://www.cbp.gov/xp/cgov/travel/admissibility/labtop_inspect.xml), and [http://www.cbp.gov/xp/cgov/travel/admissibility/random\\_exams.xml](http://www.cbp.gov/xp/cgov/travel/admissibility/random_exams.xml).

<sup>82</sup> See Appendix B, "Customer Service Contacts" p. 2.

<sup>83</sup> ICE Directive at 3.



the investigation, CBP and ICE have instituted strict oversight and review processes. Generally speaking, information, including PII, will be shared with other agencies where CBP and/or ICE require subject matter expertise, decryption, or translation. Where PII is disseminated to other agencies, CBP and ICE will ensure the sharing is permissible under the Privacy Act of 1974, including whether (1) the requesting agency has an official need to know the information and (2) an appropriate routine use exists under the relevant SORN.

## 2. Principle of Individual Participation

*Principle: DHS should involve the individual in the process of using PII. DHS should, to the extent practical, seek individual consent for the collection, use, dissemination, and maintenance of PII and should provide mechanisms for appropriate access, correction, and redress regarding DHS's use of PII.*

Individual participation provides complementary benefits for the public and the government. The government is able to maintain the most accurate information about the public, and the public is given greater access to the amount and uses of the information maintained by the government. A traditional approach to individual participation is not always practical for agencies like CBP and ICE which have law enforcement and national security missions. The U.S. Supreme Court has recognized that presenting one's self at the U.S. border seeking to enter has been equated with consent to be searched.<sup>84</sup> Allowing the traveler to dictate the extent of a border search and the detention, seizure, retention, and sharing of the information encountered during that search would interfere with U.S. government's ability to protect its borders and diminish the effectiveness of such searches, thereby lessening our overall national security. Border searches can implicate ongoing law enforcement investigations, or involve law enforcement techniques and processes that are highly sensitive. For these reasons, it may not be appropriate to allow the individual to be aware of or participate in a border search. Providing individuals of interest access to information about them in the context of a pending law enforcement investigation may alert them to or otherwise compromise the investigation. CBP and ICE will involve the individual in the process to the extent practical given the facts and circumstances of the particular border search.<sup>85</sup> Should the border search continue away from the traveler, the traveler will be notified if his or her electronic device is detained or seized.<sup>86</sup> In instances when direct individual participation is inappropriate, well-documented processes, well-trained CBP Officers and ICE Special Agents, safeguards, and oversight will help to ensure the accuracy and integrity of these processes and information.

## 3. Principle of Purpose Specification

*Principle: DHS should specifically articulate the authority which permits the collection of PII and specifically articulate the purpose or purposes for which the PII is intended to be used.*

The purpose specification principle requires DHS to 1) articulate the authority to retain the PII in question, as well as 2) articulate the purpose(s) for which DHS will use the PII.

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<sup>84</sup> See, e.g., *U.S. v. Flores-Montano*, 541 U.S. 149 (2004), *U.S. v. Ramsey*, 431 U.S. 606 (1977).

<sup>85</sup> CBP Directive at 3; ICE Directive at 3-4.

<sup>86</sup> CBP Directive at 4-5; ICE Directive at 4.



Information is authorized to be detained, retained, or seized and subsequently used by CBP or ICE to carry out their law enforcement missions under numerous authorities, including: 19 U.S.C. § 482 (Search of vehicles and persons), 19 U.S.C. § 1461 (Inspection of merchandise and baggage); 19 U.S.C. § 1496 (Examination of baggage); 19 U.S.C. § 1499 (Examination of merchandise); 19 U.S.C. § 1582 (Search of persons and baggage); 19 C.F.R. Part 162 (Inspection, Search, and Seizure); 8 U.S.C. § 1225 (Inspection by immigration officers; expedited removal of inadmissible arriving aliens; referral for hearing); and 8 U.S.C. § 1357 (Powers of immigration officers and employees).

The authority for border searches is well-established in law.<sup>87</sup> Allowing the traveler to dictate the extent of a border search, the detention and seizure of an electronic device, or retention and sharing of the information encountered during that search would interfere with U.S. government's ability to protect its borders and diminish the effectiveness of such searches, thereby lessening our overall national security.

Because CBP and ICE enforce federal law at the border, information may be detained or retained from a traveler's electronic device for a wide variety of purposes. CBP may use data contained on electronic devices to make admissibility determinations or to provide evidence of violations of law, including importing obscene material, drug smuggling, other customs violations, or terrorism, among others.<sup>88</sup> The information will be used by ICE to conduct investigations into criminal and civil violations of laws, and to carry out the immigration laws of the United States. The information may be shared with other agencies that are charged with the enforcement of a law or rule if the information is evidence of a violation of such law or rule. Consistent with applicable laws and SORNs, information lawfully seized by CBP and ICE may be shared with other state, local, federal, and foreign law enforcement agencies in furtherance of enforcement of their laws.

#### 4. Principle of Minimization

*Principle: DHS should only collect PII that is directly relevant and necessary to accomplish the specified purpose(s) and only retain PII for as long as is necessary to fulfill the specified purpose(s). PII should be disposed of in accordance with DHS records disposition schedules as approved by the National Archives and Records Administration (NARA).*

All CBP and ICE policies and procedures relating to border search of electronic devices seek to minimize the retention of information to that which is relevant and necessary to carry out the law enforcement purpose of the search. When CBP or ICE detain electronic devices for a border search, each agency has established timeframes so as to limit the amount of time PII is detained (unless ultimately seized) as much as possible. A detained device that is not seized is returned to the traveler as expeditiously as possible and is logged in TECS. For CBP, the detention of devices ordinarily should not exceed five (5) days, unless extenuating circumstances exist.<sup>89</sup> The Port Director, Patrol Agent in Charge, or other equivalent level manager approval is required to extend any such detention beyond five (5) days.<sup>90</sup> When CBP detains, seizes, or retains electronic devices, or copies of information therefrom,

<sup>87</sup> See *U.S. v. Flores-Montano*, 541 U.S. 149 (2004); *U.S. v. Ramsey*, 431 U.S. 606 (1977).

<sup>88</sup> A more complete summary of statutes enforced by CBP is available at: [http://www.cbp.gov/linkhandler/cgov/trade/legal/summary\\_laws\\_enforced/summary\\_laws.ctt/summary\\_laws.doc](http://www.cbp.gov/linkhandler/cgov/trade/legal/summary_laws_enforced/summary_laws.ctt/summary_laws.doc).

<sup>89</sup> CBP Directive at 4.

<sup>90</sup> CBP Directive at 4.



and turns such over to ICE for analysis and investigation (with appropriate documentation), ICE policy will apply once it is received by ICE.<sup>91</sup>

By policy, ICE may only detain the device or information for a reasonable time, which is dependent on the facts and circumstances of the particular search, but is typically no more than 30 days.<sup>92</sup> Detentions may not exceed 30 days unless approved by an ICE supervisor, and approved again every 15 days thereafter.<sup>93</sup> Any such approvals will be documented in appropriate ICE records systems.<sup>94</sup> Any information copied in this process, once it is determined to be of no value, will be destroyed within seven days after such determination unless circumstances require additional time, which must be approved by a supervisor and documented in appropriate records systems, but no later than 21 calendar days after such determination.<sup>95</sup>

In addition, at any point during a border search, the CBP Officer or ICE Special Agent may make a determination to seize the electronic device (for criminal law enforcement purposes) or retain information (for immigration, customs, or other law enforcement purposes). An electronic device that has been seized is considered evidence and is maintained in accordance with applicable ICE and CBP policies and procedures.<sup>96</sup> Generally, seized evidence is retained until final disposition through judicial adjudication or criminal, civil, or administrative forfeiture actions. In the case of a judicial proceeding, destruction of the evidence, if appropriate, is permitted after all appeals have been exhausted or when a plea agreement includes forfeiture. Retained information is maintained for a period concurrent with the DHS systems in which such information is included.

When demanding assistance for translation, decryption, or subject matter expertise, CBP and ICE require the demand be made in writing (i.e., a demand letter or, in a taskforce scenario, documentation of the demand and circumstances in appropriate systems) with sufficient details of the matter at hand and the particular request so that the assisting agency or entity knows what to look for, is aware of the timeframes set by CBP or ICE, and the responses required by CBP or ICE.<sup>97</sup> Whenever practicable, CBP and ICE share only the portion of the information for which assistance is required to minimize unnecessary sharing of information. Demands to assisting federal agencies advise of the requirement to return or destroy the information after assistance has been rendered unless it possesses independent legal authority to retain such information.<sup>98</sup> Demands to non-federal entities require all information be returned to ICE upon completion of assistance.<sup>99</sup> Ultimately, the responsibility to act in accordance with the CBP or ICE directives lies with the Officer or Special Agent demanding assistance.<sup>100</sup>

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<sup>91</sup> CBP Directive at 2.

<sup>92</sup> ICE Directive at 4-5.

<sup>93</sup> ICE Directive at 4-5.

<sup>94</sup> ICE Directive at 4-5.

<sup>95</sup> ICE Directive at 8.

<sup>96</sup> CBP Directive at 7-8; ICE Directive at 7-8.

<sup>97</sup> CBP Directive at 5-8; ICE Directive at 6.

<sup>98</sup> CBP Directive at 7-8; ICE Directive at 8.

<sup>99</sup> ICE Directive at 8.

<sup>100</sup> CBP Directive at 8-9; ICE Directive at 3-5.





## 5. Principle of Use Limitation

Principle: *DHS should use PII solely for the purpose(s) specified in the notice. Sharing PII outside the Department should be for a purpose compatible with the purpose for which the PII was collected.*

### *CBP and ICE Sharing of Detained Information*

As a matter of policy, CBP and ICE only copy and detain a traveler's information pursuant to the border search authority to resolve immigration, customs, and/or other law enforcement matters. Where information is shared with an agency outside of CBP, ICE, or DHS for assistance (such as translation, decryption, or subject matter expertise), the receiving agency is informed that they must limit the use of the information to the purpose of the sharing and return or destroy all information after analysis unless they have separate statutory authority to retain it.<sup>101</sup> Once the matter has been resolved, such information is returned or destroyed, as described above.<sup>102</sup>

With regard to an electronic device that has merely been detained before a conclusion to the border search has been made, in limited circumstances ICE or CBP may be required to share certain information with other federal agencies pursuant to appropriate Presidential Directives and Executive Orders.

### *CBP and ICE Sharing of Seized and/or Retained Information*

As federal law enforcement agencies, CBP and ICE have broad authority to share lawfully seized and/or retained information with other federal, state, local, and foreign law enforcement agencies in furtherance of law enforcement investigations, counterterrorism, and prosecutions.<sup>103</sup> To ensure that a traveler's seized and/or retained information is used for the proper purpose, all CBP and ICE employees with access to the information are trained regarding the use, dissemination, and retention of PII. Employees are trained not to access the traveler's information without an official need to know and to examine only that information that might pertain to their inspection or investigation; access to such information is tracked and subject to audit.

Any such sharing is pursuant to a published routine use and documented in appropriate CBP or ICE systems and/or is recorded by those systems' audit functions.

## 6. Principle of Data Quality and Integrity

Principle: *DHS should, to the extent practical, ensure that PII is accurate, relevant, timely, and complete, within the context of each use of the PII.*

### *CBP Data Quality and Integrity*

CBP anticipates routinely detaining PII in the course of the examination and detention of electronic devices. Because CBP accesses electronic devices for purposes of law enforcement,

<sup>101</sup> CBP Directive at 6-8; ICE Directive at 6, 8-9.

<sup>102</sup> CBP Directive at 8; ICE Directive at 8.

<sup>103</sup> See, e.g., 19 U.S.C. § 1628.



discrepancies between the information possessed by the traveler and information detained by CBP may present privacy risks. Inaccurate, irrelevant, untimely, or incomplete information may result in cases moving to prosecution where none is warranted, or may result in cases being dismissed where a violation has occurred.

To ensure the PII is accurately recorded, CBP takes forensic precautions to prevent the alteration of the information on the electronic device. To ensure the PII is relevant and timely, CBP detains the information from the traveler's electronic device at the time the traveler attempts to enter the United States. Further, CBP keeps the information from a traveler's electronic device only until the border search or investigation has reached a conclusion, at which time copies of the information are destroyed, unless further retention is appropriate and consistent with the appropriate retention schedule.<sup>104</sup> Information entered into TECS, SEACATS, and other systems of records are kept with annotations noting the time they were added to the file for contextual relevancy.

### *ICE Data Quality and Integrity*

As explained in Section 4 above (Minimization), ICE's policies and procedures are targeted toward limiting the amount of information that is held by ICE to that which is relevant and necessary for a law enforcement purpose, such as a criminal or civil investigation, or the admissibility of an alien into the United States. Information that is retained or seized by ICE during a border search is actual or potential evidence that may be used in a criminal, civil, or administrative proceeding. Therefore, ICE cannot alter the information to correct any inaccuracies without seriously compromising the integrity of the investigation and potentially violating federal evidentiary rules and rules of civil and criminal procedure.

To the extent that information that is retained may be inaccurate, untimely, or incomplete, the investigatory process is intended to identify evidence and other information that may be flawed or conflict with other information that is retained during the investigation. If the information is used as evidence in a civil or criminal prosecution, or if an individual is in immigration proceedings, rules of evidence and procedure and constitutional protections entitle the individual to certain due process protections with respect to the use of the information against him, including the ability to challenge the authenticity of the information and to call witnesses to dispute the quality or integrity of the information. These protections provide an adequate safeguard against inaccurate, incomplete, or out-of-date information that may be included in the information.

With respect to information integrity and quality issues in the context of the retention, duplication, and analysis of the information, ICE uses the most current technology available and places great importance on training its CFAs in the latest techniques to preserve the quality and integrity of information subject to search. To ensure the information is accurately recorded, ICE takes precautions to prevent the alteration of the information on the electronic device and, if a copy is made, on the copy as well. The information is always handled with concern for its ultimate potential use as evidence in court; as such, ICE Special Agents are very careful to preserve the quality and integrity of the information to avoid damaging their investigation. Any inaccurate information is the result of the traveler having inaccurate information on his or her electronic devices, rather than errors in the copying by the CFA. To ensure the information is relevant, if no relevant information is found, ICE only retains the information

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<sup>104</sup> CBP Directive at 7-8; ICE Directive at 7-8.



until the border search has reached a conclusion, at which time any originals are returned to the traveler and all copies are destroyed.<sup>105</sup>

Information being brought across the borders is subject to search, detention, retention, and seizure, regardless of the true owner of the information. However, ICE recognizes that persons in possession of electronic devices may not always have complete control or ownership over the information contained therein. In such cases, ICE establishes knowledge and ownership of such information through a variety of means, including interviews, further investigation, and a forensic review of the devices.

## 7. Principle of Security

*Principle: DHS should protect PII (in all forms) through appropriate security safeguards against risks such as loss, unauthorized access or use, destruction, modification, or unintended or inappropriate disclosure.*

Because the examination of an electronic device takes place in the context of a traditional border search, CBP and ICE have many existing procedures in place to safeguard data. For example, CBP and ICE personnel must comply with the Privacy Act, the Trade Secrets Act, and the Federal Information Security Management Act (FISMA) and other statutes, Executive Orders, and regulations in the collection, storage, use, protection, and disclosure of information collected, retained, or seized during a border search. The protective strategies for this information are physical, technical, and administrative in nature, and provide access control to sensitive information, physical access control to DHS facilities, confidentiality of communications, and personnel screening.<sup>106</sup>

During an examination at secondary inspection, CBP Officers and ICE Special Agents are trained to inspect the electronic device in such a way to prevent other travelers, including traveling companions, from viewing the contents of the electronic device. Further, the examination may be carried out in a separate area away from other travelers, if the traveler requests it and facilities are available. More in-depth searches of electronic devices are conducted in secure locations with restricted access. Detained and seized devices are always securely maintained in a CBP or ICE facility with access limited to only authorized personnel or authorized and escorted visitors. Physical security includes security guards and locked facilities requiring badges and passwords for access. To address the risk of a physical security intrusion, electronic devices will be stored in vaults, safes or locked cabinets accessible only to authorized government personnel and contractors who are properly screened, cleared, and trained in information security and the protection of privacy information.<sup>107</sup>

All CBP and ICE personnel with access to detained and seized electronic devices and information are screened through background investigations commensurate with the level of access required to perform their duties. Only ICE personnel (CFAs) who are authorized to perform the search and analysis of electronic devices have access to the computer systems containing this information, which are typically stand-alone systems or limited-access local area networks. IT system safeguards prevent unauthorized access, monitor use, and record all actions taken with respect to a traveler's electronic information.

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<sup>105</sup> ICE Directive at 4, 8.

<sup>106</sup> CBP Directive at 7-8; ICE Directive at 7-9.

<sup>107</sup> CBP Directive at 7-8; ICE Directive at 7.



Electronic devices and information will be maintained in and only accessible from secured systems through hardware and software devices protected by appropriate physical and technological safeguards, including password protection to prevent unauthorized access.

Finally, CBP and ICE policies and procedures that safeguard this information are enforced through a variety of oversight mechanisms, including requirements to appropriately document these activities in case files, documentation required for forensic examinations conducted by ICE CFAs, and periodically administering audits.<sup>108</sup> Recognizing the inherent law enforcement aspect of these searches, to mitigate the privacy risk of obtaining and storing the information that is contained in a traveler's electronic device without the traveler's direct knowledge, CBP and ICE have strict recordkeeping, auditing, and oversight requirements. These measures provide specific guidance about obtaining and storing of the contents of a traveler's electronic device to those who implement and oversee the program both inside and outside DHS. Clear policies and procedures, in conjunction with regular reporting, reviews, and audits, ensure that personal information is effectively protected without negatively impacting the effectiveness of CBP and ICE law enforcement activities.

## 8. Principle of Accountability and Auditing

*Principle: DHS should be accountable for complying with these principles, providing training to all employees and contractors who use PII, and should audit the actual use of PII to demonstrate compliance with these principles and all applicable privacy protection requirements.*

### *CBP Accountability and Auditing*

CBP employees must pass a full background investigation and be trained regarding the access, use, maintenance, and dissemination of PII before being given access to the system maintaining the information. Training materials are routinely updated, and the employees must pass recurring TECS certification tests in order to maintain access. While these procedures generally prevent employees from accessing information without some assurance of security, specific security measures are in place to prevent unauthorized access, use, or dissemination for each set of information. Employees must have an official need to know in order to access the information. This need to know is checked by requiring supervisory approval before information is scanned or copied from a traveler's electronic device, and before information is shared outside of CBP.

Records of the examination, copying, maintenance, and sharing of the information are maintained to provide constant oversight. Examinations and detentions are recorded in TECS by the CBP Officer or ICE Special Agent.<sup>109</sup> When an electronic device is seized, a record is kept in SEACATS. When CBP or ICE shares the information with an agency outside of DHS, a CF 6051D or S form is created to log the chain of custody. Finally, CBP Management Inspection conducts periodic audits of all systems in order to ensure that the border searches are conducted in accordance with CBP policies.<sup>110</sup>

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<sup>108</sup> CBP Directive at 8-9.

<sup>109</sup> CBP and ICE each use the TECS system and may create and edit entries.

<sup>110</sup> CBP Directive at 9.



Effective oversight and recordkeeping provide the means for verifiable accountability and the ability to be audited. CBP conducts regular self-assessments to verify compliance with its responsibilities. The DHS Privacy Office will also provide ongoing guidance on all privacy issues raised by significant or novel legal questions. Finally, the DHS Privacy Office will be part of the process to make improvements as technology changes to make sure that all future technology is implemented consistent with all privacy policies, procedures and applicable privacy laws. As the methods and policies of examining and detaining electronic devices evolve, this PIA will be updated, as appropriate.

### *ICE Accountability and Auditing*

ICE is held accountable for complying with these principles and its border search of documents and electronic devices directive through a variety of oversight mechanisms, including requirements to appropriately document these activities in case files, documentation required for forensic examinations, and random and routine inspections of field offices. Inspections delve in to every aspect of the ICE Special Agent's responsibilities, ranging from security of the hardware and facility, to training and recordkeeping. All ICE Special Agents are required to take yearly training courses including annual Information Assurance Awareness Training, which stresses the importance of good security and privacy practices, and Records Management Training which stresses agency and individual responsibilities related to record creations, records maintenance and use, and retention and disposition of records. Additionally, in the coming months, ICE Special Agents will be required to complete a new training course specifically focusing on ICE's Directive on border searches of electronic devices. This training will focus on ICE policies with respect to searches involving sensitive information (e.g., privileged material) and other procedural requirements and safeguards. The training is intended to reinforce Special Agents' knowledge of the ICE Directive and to serve as a reminder to treat such searches with special care.



Effective oversight and recordkeeping provide the means for verifiable accountability and ability to be audited. ICE conducts regular self-assessments to verify compliance with its responsibilities. In addition, detentions exceeding 30 days must be approved by an ICE supervisor.<sup>111</sup> The DHS and ICE Privacy Offices will also provide ongoing guidance on all privacy issues raised by significant or novel legal questions. Finally, the DHS and ICE Privacy Offices will participate in future decisions regarding technology advances in search techniques to ensure implementation is consistent with all the Fair Information Practice Principles, as well as privacy policies, procedures and laws. As the methods and policies of examining and detaining electronic devices evolve, this PIA will be updated, as appropriate.

## Responsible Officials

Laurence Castelli  
Chief, Privacy Act Policy and Procedures Branch, Regulations & Rulings  
Office of International Trade  
U.S. Customs and Border Protection, Department of Homeland Security

Lyn Rahilly  
Privacy Officer  
U.S. Immigration and Customs Enforcement  
Department of Homeland Security

## Approval Signature

Original signed and on file with the DHS Privacy Office

Mary Ellen Callahan  
Chief Privacy Officer  
Department of Homeland Security

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<sup>111</sup> ICE Directive at 10.



## Appendix A

### Privacy Act Statement

Pursuant to 5 U.S.C. § 552a (e)(3), this Privacy Act Statement serves to inform you of the following concerning the possible collection of information from your electronic device.

**AUTHORITY and PURPOSE:** All persons, baggage, and merchandise arriving in, or departing from, the United States are subject to inspection, search and detention. This is because CBP must determine the identity and citizenship of all persons seeking entry into the United States, determine the admissibility of foreign nationals, and deter the entry of possible terrorists, terrorist weapons, controlled substances, and a wide variety of other prohibited and restricted items. CBP are charged with enforcing various laws that authorize such searches and detention (see, for example, 8 U.S.C. §§ 1225 and 1357, 19 U.S.C. §§ 482, 507, 1461, 1496, 1499, 1581, 1582, and 1595a(d), 22 U.S.C. § 401, and 31 U.S.C. § 5317, as well as the attending regulations of U.S. Customs and Border Protection promulgated at Titles 8 and 19 of the Code of Federal Regulations).

**ROUTINE USES:** The subject information may be made available to other agencies for investigation and/or for obtaining assistance relating to jurisdictional or subject matter expertise, or for translation, decryption, or other technical assistance. This information may also be made available to assist in border security and intelligence activities, domestic law enforcement and the enforcement of other crimes of a transnational nature and shared with elements of the federal government responsible for analyzing terrorist threat information.

**CONSEQUENCES OF FAILURE TO PROVIDE INFORMATION:** Collection of this information is mandatory at the time that CBP seeks to copy information from the electronic device. Failure to provide information to assist CBP in the copying of information from the electronic device may result in the detention and/or seizure of the device.



## Appendix B

### CBP Tear Sheet



#### Electronic Devices

#### Why You May Be Chosen for An Inspection

You may be subject to an inspection for a variety of reasons, some of which include: your travel documents are incomplete or you do not have the proper documents or visa; you have previously violated one of the laws CBP enforces; you have a name that matches a person of interest in one of the government's enforcement databases; or you have been selected for a random search. If you are subject to inspection, you should expect to be treated in a **courteous, dignified, and professional** manner. If you have questions or concerns, you may ask to speak with a CBP supervisor.

#### Purpose for and Authority to Search

All persons, baggage, and merchandise arriving in, or departing from, the United States are subject to inspection, search and detention. This is because CBP officers must determine the identity and citizenship of all persons seeking entry into the United States, determine the admissibility of foreign nationals, and deter the entry of possible terrorists, terrorist weapons, controlled substances, and a wide variety of other prohibited and restricted items. CBP is charged with enforcing various laws that authorize such searches and detention (see, for example, 8 U.S.C. §§ 1225 and 1357, 19 U.S.C. §§ 482, 507, 1461, 1496, 1499, 1581, 1582, and 1595a(d), 22 U.S.C. § 401, and 31 U.S.C. § 5317, as well as the attending regulations of U.S. Customs and Border Protection promulgated at Titles 8 and 19 of the Code of Federal Regulations).

#### What Happens Now?

You are receiving this sheet because your electronic device(s) has been detained for further examination, which may include copying. The **CBP officer** who approved the detention will speak with you and explain the process. You will receive a written receipt (Form 6051-D) that details what item(s) is being detained, who at CBP will be your point of contact, and your contact information (including telephone number) to facilitate the return of your property within a reasonable time upon completion of the examination. Some airport locations have dedicated **Passenger Service Managers** who are available in addition to the onsite supervisor to address any concerns.

#### Return or Seizure of Detained Electronic Device(s)

CBP will contact you by telephone when the examination of the electronic device(s) is complete, to notify you that you may pick-up the item(s) during regular business hours from the location where the item(s) was detained. If it is impractical for you to pick up the device, CBP can make arrangements to ship the device to you at our expense. CBP may retain documents or information relating to immigration, customs, and other enforcement matters only if such retention is consistent with the privacy and data protection standards of the system in which such information is retained. Otherwise, if there is no probable cause to seize information after review, CBP will not retain any copies.

If CBP determines that the device is subject to seizure under law – for example, if the device contains





evidence of a crime, contraband or other prohibited or restricted items or information – then you will be notified of the seizure as well as your options to contest it through the local CBP Fines, Penalties, and Forfeitures Office.

### **Privacy and Civil Liberties Protection**

In conducting border searches, CBP officers strictly adhere to all constitutional and statutory requirements, including those that are applicable to privileged, personal, or business confidential information. CBP has strict oversight policies and procedures that implement these constitutional and statutory safeguards. Further information on DHS and CBP privacy policy can be found at [www.dhs.gov/privacy](http://www.dhs.gov/privacy).

The DHS Office for Civil Rights and Civil Liberties investigates complaints alleging a violation by DHS employees of an individual's civil rights or civil liberties. Additional information about the Office is available at [www.dhs.gov/civil liberties](http://www.dhs.gov/civil liberties).

Additional information on CBP's search authority, including a copy of CBP's policy on the border search of information, can be found at: [www.cbp.gov/xp/cgov/travel/admissibility/](http://www.cbp.gov/xp/cgov/travel/admissibility/).

### **Customer Service Contacts**

**Customer Service Center** – This office responds to general or specific questions or concerns about CBP examinations. You may contact us in any one of three ways:

**Telephone** – During the hours of 8:30 a.m. to 5:00 p.m. Eastern Time:  
(877) 227-5511 (toll-free call for U.S. callers)  
(703) 526-4200 (international callers)  
(866) 880-6582 (TDD)

**Online** through the “Questions” tab at: [www.cbp.gov](http://www.cbp.gov)

#### **Mail address format:**

CBP Customer Service Center (Rosslyn VA)  
1300 Pennsylvania Avenue NW  
Washington, D.C. 20229

Please visit the U.S. Customs and Border Protection Website at [www.cbp.gov](http://www.cbp.gov)

### Privacy Act Statement

Pursuant to 5 U.S.C. § 552a (e)(3), this Privacy Act Statement serves to inform you of the following concerning the possible collection of information from your electronic device.

**AUTHORITY and PURPOSE:** See above, **Purpose for and Authority to Search.**

**ROUTINE USES:** The subject information may be made available to other agencies for investigation and/or for obtaining assistance relating to jurisdictional or subject matter expertise, or for translation, decryption, or other technical assistance. This information may also be made available to assist in border security and intelligence



activities, domestic law enforcement and the enforcement of other crimes of a transnational nature, and shared with elements of the federal government responsible for analyzing terrorist threat information.

**CONSEQUENCES OF FAILURE TO PROVIDE INFORMATION:** Collection of this information is mandatory at the time that CBP or ICE seeks to copy information from the electronic device. Failure to provide information to assist CBP or ICE in the copying of information from the electronic device may result in its detention and/or seizure.