



U.S. Customs and Border Protection

Freedom of Information Act

FACT SHEET

The U.S. Customs and Border Protection (CBP) Freedom of Information Act (FOIA) Office responds to requests made under the FOIA, the law that gives any person access, with certain exceptions, to information about the operations, policies, and decisions of Federal agencies.

Following are examples of CBP records that CBP can provide under the FOIA:

- Apprehension by Border Patrol between official ports of entry
 - Note: CBP does not have complete records of apprehensions by Border Patrol made before 2000. Records of apprehensions by Border Patrol made before 2000 may be available in the A-File maintained by U.S. Citizenship and Immigration Services (USCIS)
- CBP background investigation
- CBP contracts
- Detention by Border Patrol or at ports of entry
- Entry and exit (travel dates)
 - Note: CBP does not have records on the entry and exit of persons arriving or departing the U.S. before 1982.
- Expedited removal by Border Patrol or at ports of entry
- CBP human resources
- Importer trade activity (ITRAC) requests
- I-94 records
- Passenger Name Record (PNR) (travel industry reservation data)
- Records regarding your inspection or examination upon your arrival at a U.S. port of entry
- Voluntary return

If you are seeking information on trusted traveler application denial, contact the relevant enrollment center (including FAST Canada, FAST Mexico, Global Entry, NEXUS, and SENTRI).

Following are commonly requested records that are available via other Government agencies:

Record	Where to submit FOIA request
• A-File	USCIS
• I-130 records	USCIS
• N-400	USCIS
• Petition status	USCIS
• Visa/passport	Department of State

Inquiries or resolution regarding difficulties experienced during travel should be submitted to DHS TRIP.

Learn more about FOIA at CBP.gov



Visit <http://CBP.gov/xp/cgov/admin/fl/foia/> for more information on:

- How to submit a FOIA request to CBP
- Where to submit FOIA requests for records maintained by other Government agencies or program offices
- Tips for describing records that can help expedite the search process
- The CBP FOIA Library, an electronic reading room of agency documents that are available under the FOIA

Contact information

FOIA requests can be submitted to CBP via email at CBPFOIA@DHS.gov, fax ((202) 325-0230), or mail at the address below:

U.S. Customs and Border Protection
FOIA Division
799 9th Street NW, 10th Floor
Washington, DC 20229-1181

For questions, please contact the CBP FOIA Office at (202) 325-0150.