



**U.S. Customs and
Border Protection**

OCT 02 2015

MEMORANDUM FOR: Directors, Field Operations
Director, Preclearance
Office of Field Operations (b)(6);(b)(7)(C)

FROM: Todd A. Hoffman
Executive Director
Admissibility and Passenger Programs
Office of Field of Operations

SUBJECT: GOES/GES Changes for October 6, 2015

The following Global Online Enrollment System (GOES) / Global Enrollment System (GES) changes will be implemented and effective as of October 6, 2015 for Trusted Traveler Programs:

GES – Changes for the GES website:

- GES will display the appointment details on the Request page
 - Details include appointment date, appointment time, and interview location.

Note: The appointment details will only be displayed for applications that had an interview scheduled or rescheduled after the release on 10/06/2015.

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GOES - Changes for GOES web site:

- GOES will send additional details to GES: appointment date, appointment time, interview location.
- GOES will display a disclaimer in Hebrew to Israeli Citizens applying for Global Entry.

If you have any questions concerning this matter, please contact (b)(6), (b)(7)(C) Director, Trusted Traveler Programs, at (b)(6), (b)(7)(C) or have a member of your staff contact (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) GES/GOES Program Manager, at (b)(6);(b)(7)(C) or (b)(6);(b)(7)(C)

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