



**U.S. Customs and
Border Protection**

MEMORANDUM FOR: Directors, Field Operations
Director, Preclearance Operations
Office of Field Operations

FROM: Executive Director
Admissibility and Passenger Programs

SUBJECT: New I-94 Retrieval Website

In April 2013, the Office of Field Operations (OFO) implemented the automation of Form I-94. In order to provide the traveling public access to their automated I-94 records, OFO launched an I-94 retrieval website that can be found at www.cbp.gov/i94. In response to the success of the website, OFO has expanded the website's functionality to include travel history.

On April 22, 2014, OFO will launch the new I-94 retrieval website. The website will provide travelers with two options: Most Recent I-94 and Travel History. The Most Recent I-94 option allows travelers to access their most recently issued I-94 record within five years of the request date. The Travel History option allows a traveler to access arrival and departure records maintained by CBP for five years from the request date.

Although the system will provide I-94 records going back five years, records prior to automation may not be complete and/or accurate. CBP is still responsible for correcting erroneous admission records when the error originated with CBP. If a traveler has lost a paper form I-94 issued prior automation and the record is not available on the retrieval website, the traveler can file an I-102, Application for Replacement/Initial Non-Immigrant Arrival-Departure Document, with U. S. Citizenship and Immigration Services (USCIS). The Most Recent I-94 function does not reflect changes of status, extension of stay or adjustments of status granted by USCIS.

The Travel History function will assist travelers and reduce the number of Freedom of Information Act requests submitted to CBP. The website will provide limited information about the travel history as maintained in CBP systems. The traveler will be provided with arrival/departure, date and port of entry.

Please ensure that this memorandum is disseminated to all ports of entry within your jurisdiction. Should you have any questions or require additional information, please contact (b) (6), (b) (7)(C), Director, Electronic System for Travel Authorization at (b) (6), (b) (7)(C).