

From: U.S. Citizenship and Immigration Services <uscis@messages.dhs.gov>

Sent: Monday, November 25, 2024 11:10 AM

To:

Subject: Invitation: Help Shape the USCIS Adjustment of Status Online Experience

We want to hear from people who have experience filing the adjustment of status package under the immediate relative or family preference categories. That is, people who have petitioned to have their family members live in the United States (Form I-130, Petition for Alien Relative); who have applied for a Green Card in the United States (Form I-485, Application to Register Permanent Residence or Adjust Status); or who are currently filing or planning to in the next year.

Who Can Participate

To participate, you must:

- Be at least 18 years old;
- Be physically present within the United States;
- Be able to speak and understand English proficiently;
- Have access to a tablet, laptop, or desktop computer with internet access for the online session; and
- Have filed within the last two years or are preparing to file for adjustment of status (Form I-130 and/or Form I-485)

Participation Details

Your participation will include the following:

- An online one-hour session with our research team using the Microsoft Teams platform from a laptop, tablet, or desktop computer; and
- Sharing webcam video during the session if you are comfortable doing so.

NOTE: Sharing webcam video is not required to participate.

Participation is voluntary and will not affect the outcome of any pending or future case you may have. We will not request any case-specific information as part of this study. We will request limited personally identifiable information, such as your name, phone, and email address, which we will remove before sharing your feedback with our internal development teams.

How to Participate

Please send an email to myuscisfeedback@uscis.dhs.gov with a subject line of "Adjustment of Status Online Experience." The body of your email should state that you are willing to participate and that you meet the listed participation criteria. We will select participants who meet the criteria listed above for a virtual 1-hour session where we will ask about your experience filing for adjustment of status.

We plan to hold sessions Dec. 2-10 from 10 a.m. – 4 p.m. Eastern. We will accept responses until Nov. 29.

If you have any questions, please email: myuscisfeedback@uscis.dhs.gov

We look forward to hearing from you!

If you are seeking case-specific assistance, please refer to our [Contact Center](#) page for resources.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



Need Help? [Ask Emma >](#)



STAY CONNECTED:

