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ICE Check-in

Get information about how to check in with your local ICE Office [here](#).

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ICE NEWSROOM

SEPTEMBER 2, 2021 • WASHINGTON, DC • ENFORCEMENT AND REMOVAL

ICE announces new online scheduling tool for noncitizen check-in appointments

WASHINGTON – U.S. Immigration and Customs Enforcement (ICE) announced today a new web-based, bilingual, and smartphone compatible appointment scheduler for noncitizens, called the ICE Appointment Scheduler, available at www.ice.gov/check-in. The launch of this tool will allow noncitizens to schedule their required check-in appointments at ICE Enforcement and Removal Operations (ERO) offices as they await immigration proceedings. Previously, appointments had to be made via phone or in person.





“The ICE Appointment Scheduler is a crucial innovation that will make it easier for noncitizens to check in with ICE, as required, and allow ICE to more efficiently process these individuals as they await immigration proceedings,” said ICE Acting Director Tae Johnson. “This new scheduling tool will help ICE continue to build a fair, orderly, and humane immigration system.”

Noncitizens can create an appointment online using information found on their I-385 form, thus eliminating the need to wait on the phone or travel to an ICE office to make an appointment on a walk-in basis.

DHS policy remains that, to the extent possible, single adults and families apprehended at the border are expelled under the Centers for Disease Control Title 42 public health authority. In the event that individuals are not amenable to expulsion, they are either transported to an ICE facility or enrolled in ICE’s Alternatives to Detention program to ensure compliance with ICE check in requirements. Those who do not report to ICE or attend immigration court hearings as required may be subject to removal, like other individuals in the United States without legal status.

Noncitizens can schedule their appointments online in English or Spanish. Technical support is available 8 a.m. to 5 p.m. EDT by calling the [ICE’s Victims Engagement and Services Line \(VESL\)](#) at (833)–383–1465.

RELATED INFORMATION

[ICE Appointment Scheduler](#)

[Victims Engagement and Services Line \(VESL\)](#)

Updated: 09/02/2021


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