Weekly Muster

Week of Muster: March 28, 2007

Topic: Trusted Traveler Program Enhancements

Headquarters POC: ████(b) (6), (b) (7)(C)████████

Office: Traveler Security and Facilitation, Trusted Traveler Programs

Traveler Security and Facilitation (TSF) continues to coordinate efforts to ensure that all travelers interested in enrolling in a trusted traveler program can do so with little effort. Beginning on April 2, 2007, trusted traveler program enhancements include a trusted traveler program card, an automated scheduling system with 180 days to finalize enrollment, the GES Lightweight Directory Access Protocol (LDAP) Login interface, and the denial/revocation capability in the Global Enrollment System (GES).

The trusted traveler card will now support the machine-readable zone (MRZ) capability. The new card with MRZ will allow airline representatives or CBP officers to quickly read the biographical data on the card for check-in, APIS, or primary query purposes. At the dedicated commuter lanes, the RFID card will function in GES as it does today with no change.

The automated scheduling system will be available to applicants applying on-line (currently supporting SENTRI) using the Global On-Line Enrollment System (GOES). Each applicant will have 180 days from the date of conditional approval to finalize his or her enrollment. Otherwise, they will be denied and will have to wait an additional 90 days before reapplying. The scheduling system instructions will be posted on the CBP.gov website for easy access by an applicant.

The LDAP interface establishes an accurate identity and audit record of the users' access in GES. LDAP provides the enrollment center managers the ability to set up, monitor and control their personnel access to GES. Any issues resulting from LDAP should be resolved through the CBP Help Desk at ██(b) (6), (b) (7)(C)████████

GES will now accept comments from CBP Officers explaining why an applicant or member was denied or revoked from the NEXUS and SENTRI programs. These comments, delivered to the applicant both on-line or by mail, will provide the applicant or member more information explaining why he or she was denied or revoked. This will minimize the receipt of inquiries by both TSF and the field offices from an applicant or member requesting more information relating to their program status.