

From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]
Sent: Monday, November 21, 2016 1:22 PM
To:
Subject: Stakeholder Message: USCIS Operations

Many USCIS customers have been contacting us with questions regarding current immigration programs and possible future immigration policies. We continue to process all applications, petitions, and requests consistent with current statutory laws, regulations, and policies. USCIS cannot comment on what sort of policies the incoming Administration may choose to prioritize or pursue. We remain focused on our mission to administer U.S. immigration laws and to provide a high level of service to our customers.

We encourage the public to be extra vigilant about immigration scams. Scammers take advantage of times of uncertainty. For information on protecting yourself and your loved ones, visit uscis.gov/avoidscams. Remember, the wrong help can hurt!

To check the status of a pending application, petition, or request, go to Case Status Online. You will need a receipt number. You can also call us at 1-800-375-5283 (TDD for deaf and hard of hearing: 1-800-767-1833) or make an appointment at a local field office at infopass.uscis.gov.

If you need general information about immigration benefits or current policies, you can “Ask Emma” at uscis.gov.

