

## **Visas: Frequently Asked Questions**

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## General Visa Guidance

### When will the U.S. Embassy in Managua return to normal operating status?

The embassy assesses the security situation in Nicaragua on a daily basis and will resume normal operating status when it is possible for the Embassy to work more routine hours.

### Where is the best place for the public to get information?

Information about visa operations at the U.S. Embassy in Managua can be found at <a href="mi.usembassy.gov/visas/">mi.usembassy.gov/visas/</a>. Additional information about applying for a U.S. visa can be found at www.ustraveldocs.com.

## Refunds and Payments

### Will nonimmigrant visa fees be refunded?

Nonimmigrant visa application fees are non-refundable and are not transferrable to another embassy/consulate. However, fees that visa applicants paid in Managua remain valid for one year from the date of payment and may be used for a visa application in Managua should routine visa operations resume within that time frame.

If I have already paid for my nonimmigrant visa interview in Managua, but have decided to travel to another country to complete the application process, will I have to pay again?

Yes. Nonimmigrant visa application fees are not transferrable to another embassy/consulate.

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### Are applicants attending already-scheduled visa interviews?

No. The U.S. Embassy in Managua has canceled all previously scheduled nonimmigrant visa interview appointments, except those that were scheduled as expedited requests. Nicaraguan nationals, like nationals of other countries, may apply for visas at U.S. embassies and consulates in other countries around the world. Please visit <a href="www.ustraveldocs.com">www.ustraveldocs.com</a> to pay a new application fee and schedule an interview.

# Can Nicaraguan nationals apply for nonimmigrant visas at U.S. embassies or consulates in other countries?

Yes. Nicaraguan nationals, like nationals of other countries, may apply for visas at any U.S. embassy or consulate around the world, but must be physically present in that country. Nonimmigrant visa application fees paid in Managua are not transferrable to another embassy or consulate, so Nicaraguan applicants must pay the visa application fee for the new application.

### Will the U.S. Embassy process nonimmigrant visas in emergency situations?

The only nonimmigrant visa applications that the U.S. embassy in Managua will be able to process are those for:

- Diplomatic or official (category A or G) visas,
- Student and exchange (F, J, and M) visas with imminent report dates for programs, or
- Extremely rare emergency cases in which the applicant has a life-threatening illness requiring treatment in the United States. This requires a letter from a physician or medical facility in the United States, stating that the physician or medical facility is willing to treat your specific ailment and detailing the projected length and cost of treatment (including hospitalization fees, and all medical-related expenses).

If the applicant meets any of the above circumstances, they should pay the application fee per the instructions at <a href="www.ustraveldocs.com/ni">www.ustraveldocs.com/ni</a>, schedule a routine appointment, and then request that the appointment be expedited by following the instructions at <a href="http://cdn.ustraveldocs.com/ni/ni-niv-expeditedappointment.asp">http://cdn.ustraveldocs.com/ni/ni-niv-expeditedappointment.asp</a>.

How do applicants schedule an appointment with a different embassy or consulate?

Please visit www.ustraveldocs.com to schedule an interview.

What if I already paid for a visa interview, will the U.S. Embassy in Managua schedule a nonimmigrant interview for me in a third country?

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### Are immigrant visa services closed?

As of May 16, 2018, the U.S. Embassy in Managua determined we were unable to continue accepting new immigrant visa cases from the National Visa Center. Therefore, all cases that were not yet with Managua on that date are on hold, pending a resumption of visa operations at U.S. Embassy Managua. While the National Visa Center has a process to request expedited treatment of immigrant visa applications, the U.S. Embassy in Managua is only able to approve these requests in cases of clear, life-threatening emergency directly impacting the visa applicant(s).

What if I would prefer to process my immigrant visa case at another U.S. embassy or consulate, rather than wait for U.S. Embassy Managua to reopen for new immigrant visa cases?

Immigrant visa applicants may request to process their application, or continue processing their application, at another U.S. embassy or consulate. Such applicants must provide justification for the case transfer (such as, for example, a move or change in residency to another country) and show that they can legally reside in the country while their case is being processed. If the case file has already been transferred to U.S. Embassy Managua, the applicant or petitioner must send a transfer request directly to the Immigrant Visa Unit at the chosen U.S. embassy or consulate.

Contact information for U.S. embassies and consulates is available at usembassy.gov. If the case file is still held at the National Visa Center (NVC), you can contact them using the <u>Ask NVC</u> online contact form. If the U.S. embassy or consulate agrees to accept the case and the case is qualified for scheduling, NVC will transfer the case to your requested U.S. embassy or consulate.

How do I get an update on my immigrant visa case if it was pending with the U.S. Embassy in Managua as of May 16?

Please contact our call center with your Managua case number and inform them of the most recent steps taken in your case. Please note that Embassy staff are processing these cases on a space- and officer-available basis, so it may take much longer than anticipated or reported during the applicant's interview for processing to conclude.

My immigrant visa case was pending with the U.S. Embassy in Managua as of May 16 and I missed my interview or need to schedule a follow-up interview, but no appointments are available. What should I do?

Please contact our call center with your Managua case number and inform them of your need for a follow-up interview; they are creating a waiting list of applicants to be contacted when the Embassy is able to resume offering these appointments.

My petitioner sent a DNA test kit to the U.S. Embassy in Managua; when will I be contacted to complete the test?

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#### **Other Services**

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I need ink fingerprints taken at the U.S. Embassy in connection with a petition approved by USCIS (adoption, U-3, or other), what should I do?

At present, the U.S. Embassy in Managua is unable to offer this service. You may contact another U.S. Embassy in the region or request an extension from USCIS to submit your fingerprints.

My valid lawful permanent resident card was lost or stolen and I need to replace it; when can I come in to the Embassy?

The U.S. Embassy in Managua is currently unable to offer this service. You may contact another U.S. Embassy in the region to request an appointment with them.

### **Translation**

Español

### U.S. EMBASSY IN NICARAGUA U.S. EMBASSY

Visas U.S. Embassy Managua

U.S. Citizen Services Kilometer 5 1/2 (5.5) Carretera

Our Relationship Sur,

in Managua, Nicaragua Business

Phone: (505) 2252-7100 Education & Culture Fax: (505) 2252-7250

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