

**From:** U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]  
**Sent:** Monday, January 22, 2018 11:13 AM  
**To:**  
**Subject:** Information for myE-Verify Users during DHS Shutdown

Due to a lapse in DHS appropriations, myE-Verify services are currently unavailable. As a result, you will be unable to access:

- myE-Verify accounts
- Self Check
- Self Lock
- Case History
- Case Tracker

Please note:

- myE-Verify Customer Support and related services are closed. Telephone and e-mail support will be unavailable. E-mail messages may be sent, however, we will not respond until DHS reopens.
- Workers will be unable to resolve Self Check data-mismatches.
- The time period during which employees may resolve TNCs will be extended. The number of days E-Verify is not available will not count towards the days the employee has to begin the process of resolving their TNCs. We will provide additional guidance regarding these time deadlines once we reopen.

Please visit the [Resource Center](#) and [Employee Rights Tool Kit](#).

We apologize for any inconvenience and look forward to serving you once we resume operations.

**Please do not reply to this message. See our [Contact E-Verify](#) page for phone numbers and e-mail addresses.**

Apply to use the E-Verify logo: Complete and submit the [License Application for the Use of the E-Verify Trademark](#).



Have an idea about E-Verify? We're listening. Share yours at [www.E-VerifyListens.ideascale.com](http://www.E-VerifyListens.ideascale.com).