

From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]

Sent: Monday, January 22, 2018 11:13 AM

To:

Subject: E-Verify is Unavailable due to Lapse in Department of Homeland Security Appropriations

E-Verify is not available due to a lapse in Department of Homeland Security appropriations. While E-Verify is unavailable, employers will not be able to access their E-Verify accounts or:

- Enroll in E-Verify;
- Create E-Verify cases;
- View or take action on any case;
- Add, delete or edit any user account;
- Reset passwords;
- Edit company information;
- Terminate accounts; and
- Run reports or view any information about an account.

Customer Support

E-Verify Customer Support and related services are also closed. As a result:

- We will not be able to answer your calls or respond to your [emails](#);
- Employees will be **unable to resolve E-Verify Tentative Nonconfirmations (TNCs)**;
- E-Verify webinars and training sessions are cancelled and will be rescheduled; and
- Self Check and myE-Verify will not be available.

New Temporary Policies

We understand that E-Verify's unavailability may have a significant impact on employer operations. We have implemented the following policies to minimize the burden on both employers and employees:

- The "**three-day rule**" is suspended for E-Verify cases affected by the unavailability of E-Verify. We will provide additional guidance regarding this deadline once we reopen. This does **not** affect Form I-9, Employment Eligibility Verification, requirements. Employers must still complete Form I-9 no later than the third business day after an employee starts work for pay, and comply with all other Form I-9 requirements.
- The time period during which employees may **resolve TNCs** will be extended. The number of days E-Verify is not available will not count towards the days employees have to begin resolving their TNCs. We will provide additional guidance regarding these deadlines once we reopen.
- For federal contractors covered by the **E-Verify federal contractor rule**, please contact your contracting officer to inquire about extending [federal contractor deadlines](#).
- Employers may **not** take any adverse action against an employee because the E-Verify case is in an **interim case status**, including while the employee's case is in an extended interim case status due to the unavailability of E-Verify.

Resources

Find all essential resources at [USCIS.gov/E-Verify/publications](https://uscis.gov/E-Verify/publications). Read the [E-Verify User Manual](#) for more information on interim case statuses.

We apologize for any inconvenience and look forward to serving you once we resume operations.

Please do not reply to this message. See our [Contact E-Verify](#) page for phone numbers and e-mail addresses.

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Have an idea about E-Verify? We're listening. Share yours at www.E-VerifyListens.ideascale.com.