

November 1, 2024. IMPORTANT ANNOUNCEMENT: ONE MONTH OF ACCESS TO THE PERMANENT ONLINE SYSTEM REMAINS BEFORE DECEMBER 01, 2024, DECOMMISSIONING

The Office of Foreign Labor Certification (OFLC) is making this public service announcement to alert employers and other interested stakeholders the legacy Permanent Online System, which provides public access to permanent labor certification applications and final determinations, will be fully decommissioned on December 1, 2024.

As part of the Department's technology modernization initiative, the [Foreign Labor Application Gateway \(FLAG\) System](#) was implemented to replace the legacy Permanent Online System, to improve customer service, and modernize the administration of foreign labor certification programs.

On December 1, 2024, the legacy Permanent Online System will no longer be accessible to account holders and the general public will be redirected to the [FLAG System](#). Stakeholders who require documents from their Permanent Online System accounts are strongly encouraged to access and download those documents well in advance of December 1, 2024. Permanent Online System account holders who need to upload documents or request a specific case action on an application submitted in the Permanent Online System (e.g., request reconsideration, withdraw applications, etc.) should complete action in the system by November 30, 2024, at 7 PM EST.

Applications still pending in the Permanent Online System after November 30, 2024, will continue to be processed by OFLC. Starting December 1, 2024, stakeholders who need to submit a response to the Department, upload documents, or request a specific case action on an application that was submitted in the Permanent Online System must do so by email, sent to the PLC Help Desk at PLC.Help@dol.gov. Documents should be submitted as PDF attachments and named with the case number assigned and title of the attachment. After November 30, 2024, stakeholders with applications pending in the Permanent Online System will not be able to upload documents directly. Employers and their attorney/agents should continue to check their email for correspondence and notifications related to these pending applications.