

From: "U.S. Citizenship and Immigration Services" <uscis@messages.dhs.gov>
Date: October 28, 2024 at 11:23:10 AM EDT
To:
Subject: Invitation: Help Shape the USCIS Online Account Experience

We want to hear from petitioners, legal representatives, and paralegals who have experience preparing and/or submitting a high volume of H-1B registrations online with USCIS. Your feedback will help us enhance the online experience.

Who Can Participate

To participate, you must:

- Be at least 18 years old;
- Be physically present in the United States;
- Have submitted 50 or more H-1B registrations for the FY 2024 or FY 2025 H-1B cap filing season;
- Have a company, representative, or paralegal online account with USCIS;
- Be able to speak and understand English proficiently; and
- Have access to a tablet, laptop, or desktop computer for the online session.

Participation Details

Your participation will include the following:

- An online one-hour session with our research team using the Microsoft Teams platform from a laptop, tablet, or desktop computer; and
- Sharing webcam video during the session if you are comfortable doing so.

NOTE: Sharing webcam video is not required to participate.

Participation is voluntary and will not affect the outcome of any pending or future case you may have. We will request limited personally identifiable information from you, such as your name, phone number, and email address, which we will remove before sharing your feedback with our internal development teams.

How to Participate

Please send an email to myuscisfeedback@uscis.dhs.gov with a subject line of "H-1B Registration Experience." The body of your email should state that you are willing to participate and that you meet the listed participation criteria. We will select participants who meet the criteria for a virtual one-hour session where we will ask about your experience following the status of a case. Our team will follow up with you by email to coordinate a date and time for the online session.

We plan to hold multiple sessions during the week of Oct. 29 – Nov. 5 from 10:30 a.m. – 4 p.m. Eastern. We will accept responses until 5 p.m. Eastern, Nov. 4.

If you have any questions, please email: myuscisfeedback@uscis.dhs.gov

We look forward to hearing from you!

If you are seeking case-specific assistance, please refer to our [Contact Center](#) page for resources.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



Need Help? [Ask Emma >](#)

