U.S. Citizenship and Immigration Services

Workload Transfer Updates

On occasion, we transfer cases between our five service centers in order to balance our workload and promote timely processing. This page provides up to date information on any workload transfers that we make. You can also subscribe to the Alerts GovDelivery distribution list to receive an email each time cases are transferred. Unless we note otherwise, below is the general information for a workload transfer.

How You Will Be Affected If We Transfer Your Case

If we transfer your case, we will send you a transfer notice. Your receipt number will not change, and the transfer will not delay the processing of your case.

You should continue to file your forms according to the existing form instructions. You can find the correct filing address listed under the "Where to File" section in the form instructions and on the form Web page.

If your pending petition is eligible for premium processing and you want to request premium processing after your petition or application was transferred, you must:

- File your Form I-907 with the service center where your petition or application is currently pending, and
- Submit a copy of the Form I-797, Receipt Notice, for your pending petition or application.

If you do not do both, we may reject your Form I-907.

How to Track the Status of Your Case

Check your case status online with your receipt number. You can also sign up to receive automatic case status updates by email.

If you do not receive a decision on your case within the published processing time for the new service center, you may submit an inquiry online or call the National Customer Service Center (NCSC) at 800-375-5283 (TYY 800-767-1833). When asking about your case status, please provide us with your receipt number and specify that your case was transferred to a new location.

If we send you any notice (such as a Request for Evidence), please read the notice carefully and follow the instructions provided.

If you move while your case is pending, you must inform USCIS of your address change. You may file a change of address on our website or by calling the NCSC. It is important that you notify us of any address change as soon as possible, so that you continue to receive notifications from USCIS.

May 25, 2017

We transferred some of the following cases from the Nebraska Service Center to the Potomac Service Center:

AILA Doc. No 17060161. (Posted 6/1/17)

- Form I-765, Application for Employment Authorization, filed by some applicants with a pending asylum application

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March 28, 2017

We transferred some of the following cases from the California Service Center, the Nebraska Service Center and the Vermont Service Center to the Potomac Service Center:

- Form I-765, Application for Employment Authorization, for F, M or J nonimmigrants

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March 4, 2017

We transferred some of the following cases from the Vermont Service Center to the California Service Center:

- Form I-539, Application to Extend/Change Nonimmigrant Status, for F, M, J or B nonimmigrants

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February 28, 2017

We transferred some of the following cases from the Vermont Service Center to the California Service Center

- Form I-129, Petition for a Nonimmigrant Worker, for petitioners requesting H-1B nonimmigrant classification

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February 7, 2017

We transferred some of the following cases from the Nebraska Service Center to the Potomac Service Center and the Texas Service Center:

- Form I-130, Petition for Alien Relative, for immediate relatives

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January 5, 2017

We transferred some of the following cases from the Vermont Service Center to the California Service Center

- Form I-129, Petition for a Nonimmigrant Worker, for petitioners seeking L, O, and P nonimmigrant classification (except for major league sports-related P petitions, which will remain with the VSC)
- Form I-129S, Nonimmigrant Petition Based on Blanket L Petition, for L nonimmigrant classification
- Form I-539, Application to Extend/Change Nonimmigrant Status, for applicants seeking the L-2, O-3, and P-4 nonimmigrant classifications that are filed together with Form I-129 (except for major league sports-related P applications, which will remain with the VSC)
- Form I-765, Application for Employment Authorization, for applicants seeking L-2 spouse.

December 19, 2016

We transferred some of the following case load from the Nebraska Service Center and the Texas Service Center to the Potomac Service Center:

- Form I-765, Application for Employment Authorization, filed by some applicants with a pending asylum application

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March 29, 2016

We transferred some of the following cases from the Vermont Service Center to the California Service Center:

- Form I-129, Petition for a Nonimmigrant Worker, for petitioners requesting L-1 Intracompany Transferee nonimmigrant classification
- Form I-539, Application to Extend/Change Nonimmigrant Status, for the L-2 nonimmigrant classification
- Form I-765, Application for Employment Authorization, for L-2 nonimmigrants applying for employment authorization

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March 29, 2016

We transferred some of the following cases from the Vermont Service Center to the Nebraska Service Center:

- Form I-129, Petition for a Nonimmigrant Worker, for petitioners requesting H-1B nonimmigrant classification
- Form I-539, Application to Extend/Change Nonimmigrant Status, for the H-4 nonimmigrant classification
- Form I-765, Application for Employment Authorization, for H-4 nonimmigrants applying for employment authorization

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March 28, 2016

We began sending all of the following cases from the Lockbox to the Potomac Service Center:

- Newly filed Form I-765, Application for Employment Authorization, filed by F-1 and M-1 students seeking Optional Practical Training (OPT)

March 3, 2016

We transferred some of the following cases from the Vermont Service Center to the Texas Service Center:

- Form I-765, Application for Employment Authorization, filed by an asylum applicant with a pending asylum application filed on or after Jan. 4, 1995

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