

June 26, 2014

MEMORANDUM FOR: Directors, Field Operations
Office of Field Operations

Director, Preclearance
Operations

FROM: Acting Executive Director /s/
Admissibility and Passenger Programs

SUBJECT: Washington State EDL Service Outage

There will be a scheduled Washington State Enhanced Driver License (EDL) maintenance outage on Sunday, June 29, 2014, between 0700 and 1700 Pacific Daylight Time (PDT). The outage will impact retrieval of Washington State EDL data at border crossings. The outage should not exceed the scheduled maintenance timeframe.

Washington State Department of Licensing (DOL) will apply critical security updates to their production servers. Please be advised that you will experience outages to their services during that time.

The following DOL services will be impacted: Driver Field System, Driver Headquarters System, Central Issuance System, Internet Applications, Border Crossing (EDL), Washington State Patrol Access and Federal Messaging Systems.

Please ensure this notice is provided to the ports of entry to prevent (b) (7)(E)
Please provide a report to Office of Field Operations Liaison via email (b) (7)(E)
only in cases of adverse impacts the outage causes to port operations by 0700 Eastern Daylight Time, Wednesday July 2, 2014.

~~Law Enforcement Sensitive~~
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